

Diakonie Katastrophenhilfe International Insurance Handbook

Information for highly skilled employees and executives abroad





Diakonie Katastrophenhilfe – International Insurance Handbook Information for highly skilled employees and executives abroad

Preface Content

The International Insurance Handbook provides you with information on risk insurance options during your stay abroad. Together with our insurance broker, Dr. Walter GmbH, we have collected all essential information about insuring your stay abroad and put it into this handbook. Further information and insurance purchasable online can be found at www.dr-walter.com/DKH.

The potential insurance solutions as well as the sums insured depend on your respective program and/or assignment abroad. You will find all the details on the following pages. Please refer to your insurance certificate for the insurance policies and sums insured that apply in your particular case.

Dr. Walter GmbH has been the reliable and trustworthy insurance partner of our organization for many years. Dr. Walter GmbH is the leading expert in insuring private and business travel as well as stays abroad. For more than 50 years, Dr. Walter has developed tailored insurance solutions for international enterprises and aid organizations. With its staff of over 50 employees, Dr. Walter GmbH stands for reliability and competent service, ensuring private and professional mobility.

We wish you a successful stay abroad

Thomas Hegenauer

Coordinator Finance, Administration and Controlling Diakonie Katastrophenhilfe

For more information on Dr. Walter GmbH and the insurance program of Diakonie Katastrophenhilfe, please go to:

www.dr-walter.com

www.dr-walter.com/DKH

Content	
General information	
Your contacts at Dr. Walter GmbH	
Insurance rate advisor – The right insurance for you	
Important information for emergencies and claims	
Information on the individual policies	
International Health Insurance	
Description of benefits – AIDWORKER24 (AW24)	5
Description of benefits – AIDWORKER-PLUS (AW-PLUS)	7
International daily sickness allowance	
Description of benefits – AIDWORKER-KT (AW-KT)	9
Liability insurance	
Description of benefits – AIDWORKER-H (AW-H)	11
Accident insurance	
Description of benefits – AIDWORKER-U (AW-U)	14
Baggage insurance	
Description of benefits – AIDWORKER-RG (AW-RG)	18
Personal effects insurance	
Description of benefits – AIDWORKER-BH (AW-BH)	21
Supplemental insurance / Annuity insurance	
Description of benefits – AIDWORKER-RV (AW-RV)	23
Vehicle insurance	
Description of benefits – AIDWORKER-KFZ (AW-KFZ)	24
Registration forms	
Personal insurance registration	27
Vehicle insurance registration	29
Claim forms	
Notice of claim – International Health Insurance	31
Notice of claim – Accident Insurance	33
Notice of claim – Liability Insurance	35
Notice of claim - Baggage Insurance	37
Notice of claim – Personal Effects Insurance	41
Notice of claim – Vehicle Insurance	43
Notice of claim - Accident Insurance for	

Tropical and Infectious Diseases

International Health Insurance

Reimbursement claim form -

Your contacts at Dr. Walter GmbH

Contract Issues:



Ms. Claudia Reichstein T +49 (0) 22 47 91 94 -734 F +49 (0) 22 47 91 94 -40 reichstein@dr-walter.com

Supplemental Insurance / Annuity Insurance



Mr. Christian Metz T +49 (0) 22 47 91 94 -754 F +49 (0) 22 47 91 94 -304 metz@dr-walter.com

Insurance Cover, Purchasing Insurance and Invoicing:

Group Contract Team

T +49 (0) 2247 9194 -21 F +49 (0) 2247 9194 -20

gruppenvertrag@dr-walter.com

Claims and Benefits:

Benefits Team

T +49 (0) 22 47 91 94 -31

F +49(0)2247 9194-20

leistung@dr-walter.com

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Insurance rate advisor - The right insurance for you

Choosing the right insurance combination depends, among other things, on important factors such as: type of program, program duration, area of activity, country of assignment, country of origin, marital status, type of employment/assignment. In selecting the right combination, you will be supported by your personal advisor at Diakonie Katastrophenhilfe as well as by your contact partner at Dr. Walter GmbH.

Your potential insurance solutions:

International health insurance

Here you can choose from two different policies:

The policy AIDWORKER24 is suitable for short stays of up to 24 months. The policy covers the treatment costs in case of acute illnesses. Preventive medical examinations, general check-ups, etc. are not covered by this policy.

The policy AIDWORKER-PLUS is the right choice if you want to stay abroad for 24 months or more or if you want to have comprehensive cover for short stays.

International daily sickness allowance

The international daily sickness allowance can be purchased if you stay abroad for 12 months or more. It provides protection against loss of earnings as a result of acute illnesses or accidents abroad. In case of an insured event resulting in the inability to work, it guarantees a daily sickness allowance. The international daily sickness allowance is recommended, for example, for advisors working on a fee-based contract, since they are not paid in the case of absence due to illness.

Liability insurance

The liability insurance policy AIDWORKER-H covers the personal and professional activities of the insured as well as the private activities of his/her co-insured relatives. The premium depends on the type of activity.

Accident insurance

The accident Insurance policy AIDWORKER-U is tailored to the risks of employees abroad, in particular those in conflict areas. It provides comprehensive protection far beyond regular private accident insurance. You can select from three different combinations with different sums insured.

Baggage insurance and personal effects insurance

If you want to insure your baggage during shortterm assignments, then the baggage insurance policy AIDWORKER-RG is the right solution for you.

For longer assignments where you bring more than just baggage, you can also insure your entire personal effects during outward and return journeys as well as during the entire stay with our personal effects insurance policy AIDWORKER-BH.

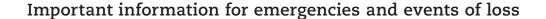
Supplemental insurance / annuity insurance

For (relocated) persons going abroad for a longer time, we recommend a personal supplemental insurance as a substitute for federal annuity insurance. Please refer to our AIDWORKER-RV description of benefits to find out more about how we can support you in selecting the right products.

Vehicle insurance

Personal vehicles that you use in project countries can be insured through our vehicle insurance policy AIDWORK-ER-KFZ. Insurable are two-wheeled vehicles, cars and trucks. You can choose from vehicle liability insurance, comprehensive insurance and third party, fire and theft insurance. We also offer passenger accident insurance.

For more information on the policies mentioned, please check the following pages or go to www.aidworker.de where you will also find the complete insurance conditions.



1. What to do in an emergency

In an emergency please telephone the following 24-hour emergency number of Evangelisches Werk für Diakonie und Entwicklung e.V.:

+49 (0) 621 5490 1821

Please refer to the insurance cover AIDWORKER and have the following information at hand:

- · Name and date of birth of the person who has fallen ill
- Name and telephone number of the treating doctor/hospital
- Diagnosis/suspected diagnosis
- Onset of the illness/date of the accident
- Contact details for the local contact person

We would ask you to always contact the emergency telephone service in the event of more comprehensive medical treatment for the purpose of approving the costs.

Typical examples of emergencies

- Accidents
- Serious illness
- (Imminent) hospital stays
- Possible return transport of people who have fallen ill

2. What to do in the event of illness

During your stay abroad you are insured within the scope of an overseas health insurance policy. The benefits of the health insurance are limited according to the tariff.

Please provide the doctor, if possible, with your certificate of insurance and the description of benefits for your insurance tariff before the start of the treatment so that the doctor is informed as to the extent of the insurance cover.

Please send the original bill with the reimbursement claim form to Dr. Walter GmbH.

In the event of illness please contact:

Dr. Walter GmbH Abteilung Leistung (Claims Department) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

E-mail: leistung@dr-walter.com

T +49(0)2247 9194-31 F +49(0)2247 9194-20

3. Reporting accident claims and liability claims

Ensure that you inform us of accidents and liability claims without delay. Please also provide us with an exact description of the cause of loss as well as bills and receipts detailing the costs incurred.

Please report all accident claims and liability claims to:

Dr. Walter GmbH Abteilung Leistung (Claims Department) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

E-mail: leistung@dr-walter.com

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AIDWORKER24 (AW24) Description of benefits

Tariff	AIDWORKER24 (AW24)
Valid from	01.01.2017
Insurance	Central
Area of validity	Global
Insurable group of people	Overseas health insurance for volunteers and other professionals and assistants for overseas operations lasting up to 24 months
Insurable stays abroad	Private and business trips
Home country coverage	Insurance cover exists for up to 6 weeks
Term of the insurance	Up to 24 months
Emergency telephone	Multilingual 24-hour emergency number
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible up to the maximum term
Right to further insurance	If there has been continuous insurance cover for at least three months and the insured person withdraws from the group contract, then provided that he has both a place of residence and a bank account in Germany he has the right to be included in the basic tariff in accordance with Section 193 (5) of the Insurance Contract Act (VVG).
Cover in conflict areas	Yes
Benefit in the event of pandemics	Yes

Benefits	AIDWORKER24 (AW24)
Outpatient medical treatment	100% of the costs, transport for initial treatment in the event of an accident/emergency
Medication and dressings	100%
Medical aids	100% for treatment-related aids for immobilising body parts and medically prescribed crutches as well as medical aids specified in the tariff sheet as long as these are required as the result of an accident. (Vision aids up to 150€ within two insurance years, wheelchairs up to 675€ etc.)
Inpatient treatment	100% of the costs for accommodation and care in hospital
Dental treatment	100% of the costs for analgesic dental treatment, simple fillings
Dental prostheses	Dental prostheses necessitated as a result of an accident as well as all types of inlays and crowns necessitated as a result of an accident including up to 80% of the dental fees for such up to a maximum of 2,500€ per insured event
Return transport	100%, if medically necessary. (Also due to psychological conditions)
Preventative medicine	No
Vaccinations	No
Rehabilitation treatment	Yes. Medically necessary rehabilitation treatment (follow-up treatment)
Pregnancy/childbirth	No. But 100% in the event of an acutely abnormal course of pregnancy and/or an abnormal delivery $$
Suicide/attempted suicide	100%
Pre-existing conditions	See below under "benefit exclusions"
Excess	No
Treatment of psychological conditions	Costs for medication or medically necessary inpatient treatment in the event of acute psychological illnesses are 100% recoverable for treatment lasting up to 30 days. Expenses for outpatient psychotherapy are not recoverable. However, the initial discovery of a psychological illness during outpatient treatment is insured up to 2,000€.
Free choice of doctor	Yes
Funeral expenses	100% of the costs up to a maximum of 10,000€
Repatriation costs	100% of the costs up to a maximum of 25,000€
Waiting period	None



Benefit exclusions	AIDWORKER24 (AW24)
No duty to provide benefit exists for:	
a)	Deliberately self-inflicted illnesses and accidents including their consequences as well as for detoxification and withdrawal treatments;
b)	treatment by doctors, dentists and in hospitals whose invoices the insurer has excluded from reimbursement for significant reasons if the insured event occurs after the policyholder has been notified of the benefit exclusion. If an insured event is pending at the time of the notification, there shall be no duty to provide benefit for any expenses incurred after the expiry of three months following such notification;
c)	spa and sanatorium treatments and rehabilitation treatment provided by statutory rehabilitation providers if the tariff does not provide otherwise;
d)	treatments at a spa or health resort. The restriction does not apply if treatment becomes necessary during a temporary stay due to an illness which is not related to the purpose of the stay or due to an accident which occurred there. The duty to provide benefit exists as long as departure is impossible according to medical opinion. The restriction also does not apply if the treatment takes place at the spa or health resort or in its immediate proximity due to the policyholder's place of residence;
e)	treatment by the policyholder's or insured person's spouse or life partner, parents or children; proven material costs shall be reimbursed according to the tariff;
f)	accommodation necessitated by the need for long term or short term care;
g)	the correction of disfigurements or physical abnormalities, vaccinations, disinfections, medical reports, certificates or nursing staff other than for inpatient hospital treatment as long as such is not expressly provided for in the tariff;
h)	termination of pregnancy, unless this is unforeseen and necessary for medical reasons;
i)	treatments for sterility or infertility (e.g. in vitro fertilisation);
j)	treatments which the insured person knew at the start of the journey would have to take place during the ordinary course of the journey unless the journey was undertaken as a result of the death of the insured person's spouse or life partner or first degree relative;
k)	inlays, dental prostheses, crowns or orthodontics as long as the tariff does not expressly provide benefits for such;
1)	a normal pregnancy, particularly for antenatal care, and a normal delivery. In the event of an acutely abnormal course of pregnancy, the insurer shall however provide benefit to the extent set out in the contract for inpatient and outpatient medical treatment. The same applies for abnormal deliveries.
Premium and Conditions	AIDWORKER24 (AW24)
Premium	1.35€ per person per day

Premium and Conditions	AIDWORKER24 (AW24)
Premium	1.35€ per person per day
Basic conditions	The general conditions of insurance for short-term Overseas Health Costs Insurance 2010 (AVB-ARK 2010) in conjunction with the AIDWORKER24 (AW24 – 010117) tariff sheet shall apply.

Please note that this information is not conclusive. For the exact benefits and benefit exclusions, please refer to the general conditions of insurance which can be found at www.aidworker.de. This English translation may be used for information purposes only, the German wording prevails in case of litigation.

Please feel free to contact us with any further questions. You can contact us at:

Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49 (0) 22 47 91 94 -21 F +49 (0) 22 47 91 94 -20



AIDWORKER-PLUS (AW-PLUS) Description of benefits

Tariff	AIDWORKER-PLUS (AW-PLUS)
Valid from	01.01.2017
Insurance	Central
Area of validity	Global
Insurable group of people	Overseas health insurance for professionals and other assistants abroad who are not covered by the German Aid Workers Act (Ehf G)
Insurable stays abroad	Private and business trips
Home country coverage	Insurance cover lasts for up to 4 months. This term is extended if departure is not possible for medical reasons as well as if the aid worker has to temporarily cut short his stay in the country of assignment on the advice of the policyholder for political reasons (conflict situations)
Term of the insurance	Unlimited
Emergency telephone	Multilingual 24-hour emergency number
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible
Right to further insurance	If there has been continuous insurance cover for at least three months and the insured person withdraws from the group contract, then provided that he has both a place of residence and a bank account in Germany he has the right to be included in the basic tariff in accordance with Section 193 (5) of the Insurance Contract Act (VVG)
Cover in conflict areas	Yes
Benefit in the event of pandemics	Yes

Benefits	: AIDWORKER-PLUS (AW-PLUS)
	<u> </u>
Outpatient medical treatment	100% of the costs, transport for initial treatment in the event of an accident/emergency
Medication and dressings	100%
Medical aids	100% for medically necessary aids according to the catalogue of aids as well as benefits for the following as prescribed: vision aids up to 200€ within two insurance years, wheelchairs up to 675€, orthopaedic shoes up to 100% after deducting an excess of 75€ once per insurance year
Inpatient treatment	100% of the costs for accommodation and care in hospital. (In Germany general nursing care category without treatment by senior consultants and optional benefits)
Rooming in	Expenses for accommodation and board in the hospital shall also be met for an accompanying person for the duration of the inpatient treatment of a child who has not yet attained the age of 14
Dental treatment	100%
Dental prostheses	50% up to a maximum of 2,500€ for accidents per insurance year, for all other insured events 50% up to a maximum of 1,300€ per insurance year after deducting the insurance benefit for dental treatment (III. paragraph 3.1) for the same insurance year
Return transport	100%, if medically necessary. (Also due to psychological conditions)
Repatriation of jointly insured children	100% of the necessary costs up to a maximum of 5,000€ for the repatriation of jointly insured children under the age of 16 years as long as all adult fellow travellers who are also insured according to this tariff are or have been transported home or have died
Preventative medicine	Yes, according to the statutory programmes established in Germany
Vaccinations	100% reimbursement for vaccinations against diphtheria, hepatitis B, influenza, haemophilus influenzae B, pneumococcal infection, whooping cough, communicable polio, measles, mumps, rubella, tuberculosis, tetanus, rabies, tick-borne encephalitis as well as other vaccinations which are necessary or required for a planned journey up to 100%
Rehabilitation treatment	Yes. Medically necessary rehabilitation treatment (follow-up treatment)
Pregnancy/childbirth	100% of the costs for examinations and medically necessary treatment due to pregnancy, miscarriage and childbirth; up to 80% for a flight to the country of residence and return flight to the country of departure in economy class up to a maximum of 2,000€ if the birth should not take place in the country of assignment
Suicide/attempted suicide	Yes
Pre-existing conditions	Yes (no health examination necessary, no risk loading)



Excess	No
Treatment of psychological conditions	Costs for medication or medically necessary inpatient treatment in the event of acute psychological illnesses are 100% recoverable for treatment lasting up to 30 days. Psychotherapy up to a maximum of 20 sessions per year
Free choice of doctor	Yes
Funeral expenses	100% of the costs up to a maximum of 10,000€
Repatriation costs	100% of the costs up to a maximum of 25,000€
Waiting period	8 months for dental prostheses and orthodontics, no waiting period for pregnancy, child-birth, psychotherapy

Benefit exclusions	AIDWORKER-PLUS (AW-PLUS)
No duty to provide benefit exists for:	
a)	Any illnesses and their consequences, consequences of accidents and events of death which are caused by active participation in acts of war and disturbances or by professional participation in competitions arranged by associations and clubs and preparation for such competitions or which are recognised as national service injuries and are not expressly included in the insurance cover;
b)	deliberately self-inflicted illnesses and accidents including their consequences as well as for withdrawal measures including withdrawal treatments;
c)	treatment by doctors, dentists and in hospitals whose invoices the insurer has excluded from reimbursement for significant reasons if the insured event occurs after the policyholder has been notified of the benefit exclusion. If an insured event is pending at the time of the notification, there shall be no duty to provide benefit for any expenses incurred after the expiry of three months following such notification;
d)	spa and sanatorium treatment and rehabilitation treatment provided by statutory rehabilitation providers if the tariff does not provide otherwise;
e)	treatments at a spa or health resort. The restriction does not apply if treatment becomes necessary during a temporary stay due to an illness which is not related to the purpose of the stay or due to an accident which occurred there. The duty to provide benefit exists as long as departure is impossible according to medical opinion. The restriction also does not apply if the treatment takes place at the spa or health resort or in its immediate proximity due to the policyholder's place of residence;
f)	treatment and the provision of other services by the insured person's spouse or life partner, parents or children. Proven material costs shall be reimbursed according to the tariff;
g)	accommodation necessitated by the need for long term or short term care.

Premium and Conditions	AIDWORKER-PLUS (AW-PLUS)
Premium	5.50€ per person per day
Basic conditions	The general conditions of insurance for the Overseas Health Costs Risk Group Insurance Dr-Walter 2013 (AVB-AKK-RGR-DRW 2013) in conjunction with the AIDWORKER-PLUS (AW-PLUS – 010117) tariff sheet shall apply.

Please note that this information is not conclusive. For the exact benefits and benefit exclusions, please refer to the general conditions of insurance which can be found at www.aidworker.de. This English translation may be used for information purposes only, the German wording prevails in case of litigation.

Please feel free to contact us with any further questions. You can contact us at:

Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49 (0) 22 47 91 94 -21

F +49(0)22479194-20



AIDWORKER-KT (AW-KT) – Description of benefits – Sick pay

Tariff	AIDWORKER-KT
Insurance	International daily sickness allowance (sick pay)
Insurer	HanseMerkur Reiseversicherung AG
Area of validity	Global
Insurable group of people	Insurance for development workers, specialists and other helpers staying abroad as full- time employees or on a fee-based contract for at least 12 months as part of development cooperation
Maximum age	66 years. Insurance cover ends when the insured turns 67 (also applies to already existing contracts)
Insurable stays abroad	Business trips
Term of the insurance	12 months - 5 years
Emergency telephone	Dr. Walter claims department during regular business hours
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible up to a maximum duration of 5 years
Cover in conflict areas	Yes
Benefit in the event of pandemics	Yes

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Benefits	AIDWORKER-KT
Scope of insurance	HanseMerkur, represented by Dr. Walter GmbH, provides insurance cover against loss of earnings as a result of acute illnesses or accidents abroad. In case of an insured event resulting in the inability to work, it guarantees a daily sickness allowance. Existing illnesses are covered if the unexpectedly become acute.
Insured event	An insured event takes place when a doctor diagnoses inability to work during a necessary medical treatment. The insured event starts with the treatment; it ends when there is no longer an inability to work according to medical findings.
Definition of inability to work	Inability to work, as defined by the present insurance conditions, means that the insured temporarily cannot carry out his/her profession in any way according to medical findings and that he/she does not carry out such professional activities or any other employment.
	An illness that appears during treatment and is then treated or an accident-result, during which inability to work is medically diagnosed, only constitutes a new insured event if it is in no way caused by the aforementioned first illness or accident result. If the inability to work is caused by several illnesses or consequences of an accident at the same time, the daily sickness allowance is only paid once.
	Should several insured events with several resulting or overlapping cases of inability to work result in the termination of the employee's right to sick pay, the waiting period in such cases will be added up for the continued period of inability to work. The insured daily sickness allowance will then be paid as of the time when the insured no longer receives sick pay, but at the earliest after the agreed waiting period.
Duration of benefits	The obligation to perform of HanseMerkur, represented by Dr. Walter GmbH, starts on the first day of the inability to work plus 42 days without payment (waiting period). The obligation to perform ends when the insured is fit for work again or with the end of insurance cover for this insured event, but not later than with the expiration of the agreed benefit period for this tariff with a duration of 546 days (78 weeks) including the waiting period.
Qualification for benefit	Payment of daily sickness allowance requires that the insured is treated by an accredited and licensed doctor abroad or at a hospital while the inability to work lasts.
Benefit amount	The amount of payable sickness allowance is 90% of the average net income of the last 12 months with the same employer. Extraordinary payments such as Christmas bonus, holiday pay, royalties or other bonus payments are not considered in the calculation. If the insured has not yet worked 12 months in his/her current job, the net income is calculated on the basis of his/her existing months of employment. The sickness allowance is limited to a maximum of € 200 per calendar day.
	If the insured is also entitled to a daily sickness allowance from another contract or funding agency, his/her entitlement from this contract is reduced according to Number 3 (VB-KV 2009 (MIA-KT)) – irrespective of potential entitlements to hospital daily benefits – in such fashion that sickness allowance is only paid up to the amount stipulated under Number 3 (VB-KV 2009 (MIA-KT)).

Benefit exclusions	AIDWORKER-KT
Unless agreed otherwise, no benefits are paid:	
1.	in case of inability to work during statutory prohibitions of employment for employed women and women in childbed (maternity leave);
2.	in case of an HIV infection/AIDS and its results;
3.	in case of cancer or benign tumors that needed treatment within the last five years prior to or at the start of the insurance cover;
4.	in case of existing illnesses or consequences of an accident the insured suffers from and as a result of which he/she has received medical or therapeutic advice or treatment in the last 12 months prior to the start of insurance cover. This restriction only applies if the insured event takes place within the first 24 months after the start of insurance cover and is connected on a cause-effect basis with the aforementioned existing illnesses or consequences of an accident;
5.	in case of illnesses, including their resulting effects, and in case of consequences of an accident caused by war or accepted as damages from military service and not explicitly included in the insurance cover;
6.	in case of illnesses or accidents, including their consequences, caused by intent and in case of withdrawal measures, including withdrawal treatments;
7.	during a stay at a health spa or resort – even in case of a stay at a hospital. This restriction does not apply if the insured has his/her permanent residence at such a location or if the insured becomes incapable to work because of an acute illness independent of the original purpose of the stay, or an accident that happened on site during a temporary stay, as long as a return home is not possible according to medical findings.

Premium and conditions	AIDWORKER-KT
Premium	€ 0.99 per person per day
Basic conditions	General insurance conditions of HanseMerkur Reiseversicherung AG for international daily sickness allowance for business travelers and expatriates (VB-KV 2009 (MIA-KT))

Please note that this information is not conclusive. For the exact benefits and benefit exclusions, please refer to the general conditions of insurance which can be found at www.aidworker.de. This English translation may be used for information purposes only; the German wording prevails in case of litigation.

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Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49(0)2247 9194-21 F +49(0)2247 9194-20

AIDWORKER-H (AW-H1/AW-H2/AW-H3/AW-H6/AW-H7) – Description of benefits – Liability insurance

Tariff	AIDWORKER-H	
Insurance	Professional and personal liability insurance	
Insurer	Generali Versicherung AG	
Area of validity	Global. For insured persons from the Federal Republic of Germany, the insurance cover, with the exception of professional liability insurance for doctors, also applies to a temporary domestic stay of up to 12 months. For insured persons with a permanent residence outside Germany, the insurance cover does not apply in countries whose nationality the insured has or where he/she has a permanent residence.	
Insurable group of people	Insurance for volunteers, development workers, specialists and other helpers staying abroad as part of development cooperation	
Maximum age	No	
Insurable stays abroad	Private and business trips	
Term of the insurance	Unlimited	
Emergency telephone	Dr. Walter claims department during normal business hours	
Claims handling	Dr. Walter claims department	
Early termination	Possible	
Extension	Possible	
Cover in conflict areas	Insurance cover also applies in countries for which the Federal Foreign Office has issued a travel warning. The insurance policy does not cover areas that are in a state of war, whereby the following 'war clause' is applied: "There is no insurance cover if at least two of the following five large powers or the UN are involved in such events: USA, United Kingdom, France, CIS as well as the People's Republic of China; in the case of the involvement of the UN, insurance cover is not yet excluded provided that it is a case of arbitration of unrest, but only in case the UN is involved and one of the parties involved in the unrest is declared to be the 'aggressor'."	

Benefits	AIDWORKER-H	
Scope of insurance	Personal and professional activities of the insured as well as personal activities of the co-insured relatives	
Insurance cover	Insurance cover within the scope of insurance is provided if claims for compensation are brought against the policyholder by a third party on the basis of statutory liability provisions under private law because of a loss event (insured event) taking place during the validity of insurance cover and resulting in bodily injury, property damage or a consequential financial loss. Loss event is the event directly causing the third party's loss.	
Sums insured	\in 3,000,000 for bodily injury, property damage and financial loss (or respectively the sums insured for bodily injury and property damage agreed on with regard to the main or basic risk, see table).	
	The maximum compensation for all insured events of one insurance year is twice the stipulated sums.	
Deductible	No	
Volunteering	Yes, if unpaid. Also applies to co-insured family members.	
Indemnification of damages caused by co-insured children under the age of criminal responsibility	€ 10,000*	
If the life partner is co-insured	Co-insured are rights of recourse by social insurance agencies in case of extra-marital, domestic cohabitation.	
Similar legal liability of family members in need of care	Yes	
Similar legal liability of other family members	Yes	
Similar legal liability of au pairs and exchange students	Yes	
Legal liability of people living in the same household and the nursing staff	Yes	



Working as a childminder (paid and voluntary)	Yes	
Home and property	Among other things for an owner-occupied home with a maximum of two self-contained apartments	
Photovoltaic and solar thermal installation	Yes, as long as the installation is located on the enclosed home and property	
Contractor's protective liability	Up to € 100,000 building sum per building project	
Damage to rented property	€ 1,000,000*	
Dog owner liability insurance for trained guide dogs	Yes, if the insured has a disabled person's pass (class BI)	
Occasionally looking after other people's dogs	Yes, if done as a favor	
Occasional use of other people's boats	Yes, if its engine has no more than 55 KW/75 HP	
Use of motor vehicles up to a speed of 6 km/h (e.g. motor vehicles for the handicapped, children's vehicles)	Yes	
Use of trailers	Yes, if there is no obligation to insure the trailers and if they are not connected to a motor vehicle $\boldsymbol{\theta}$	
Use of self-propelled working machines up to a speed of 20 km/h (e.g. riding mowers, snow ploughs)	Yes	
Use of motor vehicles and trailers without obligation to insure on private roads and grounds	Yes	
Losses occurring abroad (within Europe)	Unlimited duration of stay	
Losses occurring abroad (outside Europe)	Unlimited duration of stay	
Security deposit in case of losses occurring abroad	€ 25,000*	
Federal Water Act (WHG) residual risk and WHG equity-to-fixed-assets ratio for small containers (individual containers up to 60 l)	Yes, up to a maximum of 1,000 l holding capacity. The insurance cover expires if the quantity limitation is exceeded.	
Loss of key risk (other party's private and business keys)	€ 30,000*	
Property damage caused by a favor	€ 10,000*	
Bad debt losses	Yes	
Damage due to data exchange and internet use	€ 1,000,000*	
Maximum compensation in case of infringement of right to a name or personal rights	€ 200,000	
Special regulations for professional liability insurance	Excluded are claims for compensation from accidents by persons who work directly or indirectly for the policyholder, as far as such accidents are considered to be occupational accidents according to German Social Security Acts or foreign laws. Claims from §640 par. 1 National Social Insurance Code (RVO) are covered as long as they are made against the legal representative of the policyholder and persons he/she hired to lead or monitor the insured company or part of it.	
Special regulations for insurance cases in the USA, Canada and countries with US legislation	In the event of insurance cases in the USA, Canada and countries where US legislation is applied, the insurer's costs will be charged as benefits to the sum insured. Costs are: lawyer's fees, expert's fees, witness fees and court fees; expenses to avoid or minimize the damage in case of a claim or after a claim is made as well as costs to calculate the damage and travel expenses not accruing to the insurer himself. This also applies if the costs resulted from an instruction by the insurer. The policyholder's deductible for the aforementioned costs is 10%.	
Liability claims among co-insured persons	Any claims among co-insured persons are covered.	
Subsidiary coverage	If other private liability insurances apply for the persons mentioned, insurance cover only applies if and insofar as the other insurer does not have to pay.	

^{*} Sublimit within the basic sum insured

Benefit exclusions AIDWORKER-H

There is no insurance cover within the liability insurance, among other things:

for claims, even if they are statutory claims, of fulfillment of contract, claims for subsequent performance, claims from self-remedy of defects, withdrawal, reduction, claims for compensation instead of benefits;

for damages caused to be able to carry out the subsequent performance;

for cancellation of use of the subject matter of the contract or for the absence of success owed by the contractual performance;

for compensation of futile expenses relying upon the orderly fulfillment of the contract;

for compensation of financial losses due to delay of performance;

for other compensations taking the place of the fulfillment.

Premium AIDWORKER-H	
Tariff	Premium
AW-H1 – People who carry out activities with a normal level of responsibility (missionaries, teachers, volunteering excluding care)	€ 0.05 per person per day
AW-H2 – People who carry out activities with a high level of responsibility (technicians, care professions, craftsmen, etc.)	€ 0.09 per person per day
AW-H3 – People who carry out activities with a very high level of responsibility (construction and project managers, doctors, pilots, etc.)	€ 0.13 per person per day
AW-H6 – Insured persons' children during their education/training in Germany	€ 0.07 per person per day
AW-H7 – free co-insurance of children and relatives of the main insured person	€ 0.00 per person per day

Conditions	AIDWORKER-H
Basic conditions	General Liability Insurance Conditions (AHB 0372 01.2009) in connection with the Special Liability Insurance Conditions AW-H of Generali Versicherung AG consisting of:
	Special Conditions and Risk Description of Personal Liability Insurance
	Special Conditions and Risk Descriptions of Business/Professional Liability Insurance
	• Additional Conditions of Business Liability Insurance for the Users of Internet Technologies
	Supplemental Special Conditions of Personal Liability Insurance

Please note that this information is not conclusive. For the exact benefits and benefit exclusions, please refer to the general conditions of insurance which can be found at www.aidworker.de. This English translation may be used for information purposes only; the German wording prevails in case of litigation.

Please feel free to contact us with any further questions. You can contact us at:

Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49(0)2247 9194-21 F +49(0)2247 9194-20

AIDWORKER-U (AW-U18/AW-U20/AW-U25) – Description of benefits – Accident insurance

Tariff	AIDWORKER-U
Insurance	Accident insurance for professional and private activities
Insurer	Generali Versicherung AG
Area of validity	Global
Insurable group of people	Insurance for volunteers, development workers, specialists and other helpers staying abroad as part of development cooperation
Maximum age	No
Insurable stays abroad	Stays abroad for private and business reasons
Term of the insurance	Unlimited
Emergency telephone	Dr. Walter claims department during normal business hours
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible
Cover in conflict areas	Yes. Insurance does, however, not cover the risk of war in Afghanistan, Iran and Iraq.
Benefit in the event of pandemics	Yes

Benefits	AIDWORKER-U
Scope of insurance	Insured are worldwide occupational and private accidents (24 hour coverage).
Definition of an accident	An accident shall be deemed to have occurred when the insured has involuntarily suffered damage to his/her health due to an event (an accident) having a sudden effect on his/her body from the outside.
	An accident shall also be deemed to have occurred when, as a consequence of increased physical exertion to limbs or extremities or the spine, a joint is dislocated or muscles, tendons, ligaments or capsules are stretched, strained or torn.
Extension to tropical and infectious diseases (infectious and tropical diseases clause)	In extension of the General Accident Insurance Conditions, insurance protection in the case of disability also covers the effects of tropical and infectious diseases.
	Excluded from cover are:
	a) diseases, states of diseases and their effects from which the insured already suffered when the insurance policy came into effect.
	b) such diseases which either occur in the first 8 days after the start of insurance or the renewed coming into effect of insurance or after the end of insurance, unless the insured can prove that he/she got the disease during the term of insurance.
	The infectious and tropical diseases clause is not generally part of the insurance policy. The inclusion of the infectious and tropical diseases clause is possible during registration against an additional premium per insured person.
Extension to passive risk of war	In the changes to the General Accident Insurance Conditions, insurance protection is also extended to accidents that happen to the insured due to events of war without the insured being one of the active parties in the war or civil war (passive risk of war).
	An active party is also someone who delivers, transports or otherwise handles equipment, installations, devices, vehicles, weapons or other materials used for the purpose of war by one of the warring parties.
	Also insured are accidents due to terrorist attacks that are directly linked to a war or civil war and that take place outside the territories of the warring parties.



Types of benefits	AIDWORKER-U	
Disability benefits	If the physical or mental fitness of the insured is permanently impaired due to an accident (disability), he/she is entitled to disability benefits for the sum insured. Impairment is regarded as permanent if it is likely to last longer than 3 years and if a change of the insured's condition is unlikely.	
	The disability needs to have occurred within 15 months after the accident and needs to be medically diagnosed and asserted at the latest before the end of a period of 6 months.	
	The benefit amount depends on the level of disability.	
Death benefits	If the insured dies within one year after the accident, entitlement for death benefits arises for the sum insured in the event of death.	
Rescue costs	 After an accident, the insurer will reimburse the costs for search, rescue or salvage missions by publicly or privately organized rescue services, if fees are charged as usual for such missions. Such costs will also be reimbursed by the insurer if the accident was imminent or if an accident could have been expected to take place based on the situation. 	
	• The insurer will reimburse the costs for a transport of the insured to a regular or specialist hospital that was medically necessary and ordered by a doctor.	
	• The insurer will reimburse the additional costs of returning the injured person to his/ her permanent residence, if such additional costs are the result of the doctor ordering such return transport or – depending on the type of injury – if they were unavoidable.	
	• In case of death by accident, the insurer will reimburse the costs for the repatriation to the deceased's last permanent residence	
Cosmetic surgery	The insurer will reimburse the costs for verified	
	doctor's fees and other surgery costs,	
	necessary costs for accommodation and catering in a hospital.	
	The insurer will also reimburse the costs for verified dental treatment and dentures resulting from the full or partial loss of incisors and canines due to an accident.	
	Qualifications for benefit	
	The insured has undergone cosmetic surgery after an accident. Cosmetic surgery is defined herein as a medical treatment after the completion of the therapeutic treatment and aimed at repairing an accident-related impairment of the insured's appearance.	
	The cosmetic surgery needs to take place within 3 years after the accident, in case of minors at the latest before the under-age person turns 21.	
	No third party is obliged to pay or denies its obligation to perform.	

Sums insured AIDWORKER-U			
Tariff	AW-U18	AW-U20	AW-U25
Disability	€ 100,000	€ 200,000	€ 250,000
Progression	225%	225%	225%
Total disability	€ 225,000	€ 450,000	€ 562,500
Death	€ 50,000	€ 100,000	€ 250,000
Rescue costs	€ 25,000	€ 25,000	€ 25,000
Cosmetic surgery	€ 10,000	€ 10,000	€ 10,000
Infectious and tropical diseases clause	co-insured	co-insured	co-insured
Passive risk of war	co-insured	co-insured	co-insured
Deductible	No	No	No



Benefit exclusions AIDWORKER-U

Among other things, no cover is granted for:

(Please note: the herein stipulated General Benefit Exclusions can be partially repealed by the benefit extensions mentioned below)

Accidents caused by mental derangement or cognitive disorders, including those due to drunkenness, and strokes or seizures, epileptic fits or other spasmodic fits affecting the whole body of the insured. Cover shall be granted, however, if such disorders, derangement, fits or paroxysms were caused by an accident included in this policy.

Accidents which befall the insured as a consequence of the insured intentionally carrying out or attempting to carry out a criminal offence.

Accidents that happen to the insured

- a) as a pilot (also of aerial sports equipment), if German legislation stipulates that he/she needs a license to do so, and as a crew member of an aircraft;
- b) when carrying out a professional activity with the help of an aircraft;
- c) when using a spacecraft.

Accidents that happen to the insured because he/she acts as the driver, co-driver or passenger of a motor vehicle while taking part in driving events, including test runs, whose purpose is to reach maximum velocity.

Accidents directly or indirectly caused by nuclear energy.

Health damage from radiation.

Health damage from therapeutic measures or operations on the insured's body that the insured individual carries out or allows to be carried out. There is, however, insurance cover if such therapeutic measures or operations – including such ones using radiodiagnostics or radiotherapy – were caused by an accident as stipulated in the present contract.

Infections (if no Infectious and Tropical Diseases Clause was agreed upon): Insurance cover shall be granted, however, if the pathogenic germs entered the body through an accidental injury covered by this policy. However, skin lesions and mucous membrane injuries, which are as such of a minor nature and through which pathogenic germs entered the body immediately or later, are not deemed to be accidental injuries; this restriction does not apply to rabies and tetanus.

Poisoning caused by taking in solid or liquid substances through the throat.

Abdominal or groin hernias.

Insurance cover shall still be granted, however, if such hernias are caused by a violent impact from the outside which is covered by this policy.

Injury to intervertebral discs, bleeding from internal organs and cerebral hemorrhage.

Insurance cover shall be granted, however, if an accident covered by this policy as defined in §1 III. was the predominant cause.

Pathological disorders due to psychological or mental reactions, irrespective of their cause.

Benefit extensions AIDWORKER-U

The following benefit extensions apply for this policy:

Special conditions for insurance of poisoning through gases and vapors

Special conditions for insurance of Scuba diving related health damage in the accident insurance policy

Special conditions for accidents caused by heart attacks, strokes or medication

Special conditions for accidents caused by epileptic seizures

Special conditions for insurance of alcohol-related mental derangement

Special conditions for insurance of accidents in case of domestic riots/violent conflicts

Special conditions for co-insurance of the passive risk of war in the accident insurance policy

Special conditions for insurance of accidents in case of participation in license-free motor sports events

Radiation accidents

Special conditions for insurance of infections caused by a tick bite

Special conditions for insurance of infections in case of minor skin lesions

Special conditions for insurance of poisoning caused by taking in solid or liquid substances

Special conditions for insurance of food poisoning

Mental reactions

Special conditions for the assertion of disability

Special conditions for improved disability benefits

Payment of disability benefits in case of a diagnosis

Special conditions for insurance of robbery or hostage-taking



Special conditions for insurance of first aid on heavily injured persons

Special conditions for insurance of a rehab allowance in the accident insurance policy

Special conditions for insurance of costs for cosmetic surgery in the accident insurance policy

Special conditions for insurance of rescue costs in the accident insurance policy

Special conditions for the contributory effect of a disease or infirmity

Special conditions for a right to benefits

Special conditions for chemists, disinfectors and members of the medical professions

Special conditions for raised benefits in case of a parallel Motor Vehicle Liability Insurance

Special conditions for accident insurance with a progressive disability grading (225% model)

Premium and conditions	AIDWORKER-U
Premium	€ 0.42 per person per day for the tariff U18
	€ 0.84 per person per day for the tariff U20
	€ 1.59 per person per day for the tariff U25
Basic conditions	Accident Insurance (AUB) in connection with the Special Accident Insurance Conditions AW-U of Generali Versicherung AG consisting of:
	Extensions of AUB 88 Version 2008 of Generali Versicherung AG
	Special Accident Insurance Conditions

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Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49 (0) 2247 9194-21 F +49 (0) 2247 9194-20



AIDWORKER-RG (AW-RG1) – Description of benefits – Baggage insurance

Tariff	AIDWORKER-RG
Insurance	Baggage insurance for private and business trips
Insurer	Generali Versicherung AG
Area of validity	Global
Insurable group of people	Insurance for volunteers, development workers, specialists and other helpers staying abroad as part of development cooperation
Maximum age	No
Insurable stays abroad	Private and business trips
Term of the insurance	Unlimited
Emergency telephone	Dr. Walter claims department during normal business hours
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible
Cover in conflict areas	Yes

Benefits	AIDWORKER-RG
Insurance cover	With this baggage insurance policy, the insurer provides cover against financial loss in the event of loss or damage to your baggage. This cover applies for the entire duration of your journey.
Scope of insurance	Your entire baggage is covered. Baggage is defined as all personal travel necessities carried during the trip on the insured's body or in his/her clothing or transported by normal means of transport. The following items are also considered to be baggage: gifts and souvenirs acquired throughout the journey. Things that are usually only carried for business purposes can only be insured by special agreement.
	Things that are permanently stored outside your main residence (e.g. in secondary residences, boats, caravans) are only considered to be baggage if they are taken on trips, walks or journeys starting at such places.
Insured risks	Insurance cover is provided
	• if insured items are lost, destroyed or damaged while the baggage is in custody of a transport company, a company providing accommodation, a baggage handler or a baggage deposit;
	• during the rest of the journey if insured items are lost, destroyed or damaged due to
	 theft, burglary, robbery, extortion, third party's malice or intent (malicious injury of property);
	– losing – not including letting things lie, stand or hang around – up to 10% of the sum insured, limited to a maximum of € 400 per insured event;
	 accident of the means of transport or of an insured person;
	 effects of water for other than the intended purposes, including rain and snow;
	- storm, fire, lightning or explosion;
	– Force Majeure;
	• if baggage is not delivered on time (i.e. does not reach its destination on the same day as you or any other insured person). The insurer reimburses any verified expenses to replace the items up to 10% of the sum insured; limited to a maximum of € 400 per insured event.

Valuables Insurance	Cover for furs, jewelry, items made of precious metals, laptops as well as cameras and portable video equipment, all with accessories, is only provided if they are: • worn or used properly or • safely stored and carried or • given to the custody of a company providing accommodation or • stored in a properly locked room of a building, passenger ship or a guarded wardrobe; in case of jewelry and items made of precious metals, cover is only provided if they are also stored in a locked container that provides additional security, even against theft of the container itself. • given to a transport company or baggage deposit in a properly locked and opaque container. No cover is provided if furs, jewelry, items made of precious metals, laptops as well as cameras and portable video equipment, all with accessories, are placed in unattended cars, trailers or water vehicles. The obligation to perform for damage to valuables per insured event is limited to a maximum of 50% of the sum insured.
Sum insured	The sum insured per person is \in 2,500. Insurance cover is only provided for the person listed in the insurance policy; no cover is provided for relatives, partners and persons living in cohabitation.
Deductible	No

Benefit exclusions	AIDWORKER-RG
No cover is provided for:	money, securities, tickets, deeds and documents of any kind, items predominantly of artistic value or of interest to collectors, contact lenses, prostheses of any kind as well as land, air and water vehicles, all with accessories, including bicycles, hang gliders and sail surfboards.
	Cover for identity papers is always provided.
The following risks are excluded	• risks of war, civil war or warlike events and such events resulting from the hostile use of instruments of war, irrespective of the state of war, as well as from the existence of instruments of war as a consequence of one of the mentioned risks;
	• risk of strike, lockout, labor unrest, terrorist or political acts of violence, irrespective of the number of people involved, riots and other forms of civil unrest;
	risk of confiscation, seizure or other state interventions;
	• risks from the use of chemical biological and biochemical substances or electromagnetic waves as weapons that are dangerous to the public, irrespective of other contributory causes;
	• risks from nuclear energy or other ionizing radiation. (Reimbursement for damages caused by nuclear energy is governed by the Atomic Energy Act in the Federal Republic of Germany. Operators of nuclear power plants are obliged to provide sufficient cover and purchase, among other things, liability insurance for this purpose.)
We will not provide cover for any	are caused by the natural or defective condition of the insured items, wear or tear;
damages that	• occur during camping within the area designated for this purpose.
Limited obligation to pay	Damages from losing items and damages to gifts and souvenirs acquired throughout the journey will be respectively reimbursed with up to 10% of the sum insured per insured event, limited to a maximum of \in 400.

Premium and conditions	AIDWORKER-RG
Premium	€ 0.35 per person per day (Tariff AW-RG1)
Basic conditions	General Conditions for Baggage Insurance (AVB Reisegepäck 2008) in connection with the Special Baggage Insurance Conditions AW-RG of Generali Versicherung AG



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Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49 (0) 22 47 91 94 -21 F +49 (0) 22 47 91 94 -20



AIDWORKER-BH (AW-BH1) – Description of benefits – Personal effects insurance

Tariff	AIDWORKER-BH
Insurance	Personal effects insurance for private and business trips
Insurer	ERGO Versicherung AG
Area of validity	Global
Insurable group of people	Insurance for development workers, specialists and other helpers staying abroad as part of development cooperation
Maximum age	No
Insurable stays abroad	Private and business trips
Term of the insurance	Unlimited
Emergency telephone	Dr. Walter claims department during normal business hours
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible
Cover in conflict areas	Yes

Benefits	AIDWORKER-BH
Insurance cover	With this policy, the insurer provides cover against financial loss in the event of loss or damage to the insured items (personal effects). This cover applies for the entire duration of your journey.
Scope of insurance	The policy covers your entire personal effects, as listed in your registration list, during the outward journey, the stay in the country of assignment and the return journey.
Insured risks	The insurance applies to damage to and/or loss of insured objects caused by accidents involving the means of transport, an accident of the insured person, fire, lightning, explosion (except atomic explosion), act of god, tap water, burglary, robbery, extortion and simple theft.
Insurance of valuables and laptops	Valuables (furs, jewelry, items made of precious metals, laptops as well as cameras and portable video equipment) are insured with up to 20% of the total sum insured. An additional premium needs to be paid for any further value exceeding this amount.
Sums insured	The sum insured results from the list of registered items. The maximum sum insured is € 15,000.00 per person. Insurance cover is provided for the persons listed in the policy, but not for unmentioned relatives, partners and persons living in cohabitation.
Deductible	No. Only in the event of damage due to simple theft, the insured has to pay an amount of \in 12.50 per damage himself/herself.
Special case: Political risks	Also insured are damages due to events during war, instruments of war, strike, riots, looting and civil unrest, insofar as such events lead to damages to or loss of insured items.
	"There is no insurance cover if at least two of the following five large powers or the UN are involved in such events: USA, United Kingdom, France, CIS as well as the People's Republic of China; in the case of the involvement of the UN, insurance cover is not yet excluded provided that it is a case of arbitration of unrest, but only in case the UN is involved and one of the parties involved in the unrest is declared to be the 'aggressor'."
	The insurer's liability for political risks is limited to € 5,000.00 per person.
Special case: Leaving behind personal effects	If the insured is instructed by the UN or an authority to leave the developing country, due to the political situation in the project country having become a risk to life and limb, the insurer reimburses the part of the insured party's personal effects that had to be left behind in the project country because of the situation at hand. It will be regarded as a situation of comparable importance to the UN instructing the insured party to leave the country, if the sending organization leaves it to the insured party to determine whether to leave the country or not, in a particular case.
	The compensation for personal effects left behind will be paid, at the earliest, 3 months after leaving the country. The insurer is liable for a maximum of \in 2,500.00 for each adult or \in 1,000.00 per child.
	The insured persons are obliged to pay back the compensation if they get back the personal effects they had to leave behind within a period of 3 years. It is incumbent upon the insurer to compensate for damages to or losses of personal effects.



Benefit exclusions	AIDWORKER-BH
The following risks are excluded	 risks from the use of chemical biological and biochemical substances or electromagnet- ic waves as weapons that are dangerous to the public, irrespective of other contributory causes;
	 risks from nuclear energy or other ionizing radiation;
	• risk of confiscation, seizure or other state interventions.
The insurer will not compensate for damages that	• are caused by the natural or defective condition of the insured items, wear or tear, defective packaging or sealing of baggage.
	 occur during camping within the area designated for this purpose, unless a special agreement was made for this case.
Furthermore excluded from insurance cover is	simple theft while the insured items were placed in a restaurant, hotel or other accommodation.

Premium and conditions	AIDWORKER-BH
Premium	2.1% of the sum insured per year2.1% of the sum insured for the outward journey2.1% of the sum insured for the return journey2.1% additionally for valuables that exceed the valuables limit of 20%
Basic conditions	General Conditions for Baggage Insurance (AVB Reisegepäck 2004 in the version of January 2008 plus clauses 1), in connection with the Special Conditions for Personal Effects Insurance (AW-BH) of ERGO Versicherung AG

Please note that this information is not conclusive. For the exact benefits and benefit exclusions, please refer to the general conditions of insurance which can be found at www.aidworker.de. This English translation may be used for information purposes only; the German wording prevails in case of litigation.

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Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49 (0) 22 47 91 94 -21 F +49 (0) 22 47 91 94 -20



AIDWORKER-RV (AW-RV) - Description of benefits - Annuity insurance

Tariff	AIDWORKER-RV
Insurance	Direct insurance/supplemental insurance for (relocated) persons abroad as a substitute for Public Annuity Insurance.
Insurer	Miscellaneous
Area of validity	Global
Insurable group of people	Insurance for volunteers, development workers, specialists and other helpers staying abroad as part of development cooperation
Maximum age	No
Insurable stays abroad	Private and business trips
Term of the insurance	Unlimited

Benefits	AIDWORKER-RV
Specification	(Relocated) persons abroad shall have the possibility to obtain direct insurance/supplemental insurance, as a substitute for Public Annuity Insurance, that can be privately continued after expiration of the contract or continued by a new employer/contracting body.
Problem	In many cases, such persons are not regular employees but are comparable to free-lancers. Another challenging fact is that not all of them are German citizens and thus not allowed to continue working in Germany after their assignment for Diakonie Katastrophenhilfe ends.
	There is, however, the need for a consistent solution for both German and foreign employees.
	Another problem is that such workers are not necessarily employed for a predetermined duration. Many times, their assignment is extended so that we need to provide them with a product that has the necessary level of flexibility.
	In addition, the product is supposed to be a substitute for public annuity insurance, the contributions for which constitute 20% of gross income. This leads to rather high sums so that the recipients cannot continue to pay the full amount from private means after their assignment has ended.
	A traditional direct or annuity insurance is probably not the best solution since its acquisition costs are rather high because it is expected that the premium is paid until the insured reaches retirement age. A shortened period in which premiums are paid is also difficult since premiums are hard to calculate in such an event.
Potential solution	Finding an insurer with excellent ratings who can provide a flexible and low-price solution for this problem and at the same time can be expected to provide a sound return.
	Step 1: Selection of an insurer from more than 80 insurance providers
	Step 2: Insurer meets minimum requirements in well-respected ratings and rankings
	Step 3: Checking the company's key figures such as, for example, the equity ratio in order to make sure that the insurance provider has an excellent capital reserve for 'bad times'
	Step 4: Insurer meets minimum requirements for the expected return with a traditional insurance product (non-unit linked solution – possible on request)
	Insurers from among the more than 80 tested companies who have met these criteria are Allianz and Stuttgarter Lebensversicherung.
Our recommendation	Let us provide you with an individual offer. Together, we can calculate the necessary sums insured and provide you with a tailored insurance solution. Please contact us before starting your stay abroad.

Premium and conditions AIDWORKER-RV

The monthly premium results from the individually calculated offer.

You will receive the basic insurance conditions together with your individual offer.

Please feel free to contact us with any further questions. You can contact us at:

Mr. Christian Metz Dr. Walter GmbH

T +49 (0) 22 47 91 94 -754 Versicherungsmakler (Insurance Brokers)

F+49(0)22479194-304 Eisenerzstrasse 34

metz@dr-walter.com 53819 Neunkirchen-Seelscheid

Germany

AIDWORKER-KFZ (AW-KFZ) – Description of benefits – Vehicle insurance

Tariff	AIDWORKER-KFZ
Insurance	Vehicle insurance for private and business trips
Insurer	Generali Versicherung AG
Area of validity	Global
Insurable group of people	Insurance of motorcycles, cars and trucks of organizations or deployed employees staying abroad within the development cooperation
Term of the insurance	Unlimited
Emergency telephone	Dr. Walter claims department during normal business hours
Claims handling	Dr. Walter claims department
Early termination	Possible
Extension	Possible
Cover in conflict areas	Yes
Special provision	It is possible to take into account the years abroad during which no claims occurred for the no-claims bonus when applying for German vehicle insurance after the insured party returns to Germany.
Benefits	AIDWORKER-KFZ
Scope of insurance	For all motor vehicles, two-wheeled and four-wheeled vehicles that belong to policyholders or employees, insurance cover is provided according to the respective registration if such vehicles are used in project countries. If it is a prerequisite that liability insurance for motor vehicles is purchased in certain countries, the insurance policy purchased in the country in question prevails and the insurance cover from existing vehicle liability insurance is considered dormant for the period in question.
Area of validity	The insurance policy is valid worldwide. The respective local conditions additionally need to be considered.
Insurance cover/Insurance certificate	Insurance cover begins – if no later start is requested – on the date we receive the registration. Insurance cover can never be granted retrospectively. After we received the registration, we will provide you with an insurance certificate; on request, we can also provide you with a certificate in English. We cannot provide a green insurance card since the respective sums insured do not meet the conditions required in Germany.
Vehicle liability insurance	The policy covers settlement of founded claims and protection against unfounded claims for compensation that are brought against the policyholder or co-insured persons on the basis of statutory liability provisions under private law.
	This policy does neither apply for countries that require a green insurance card nor for countries that require sums insured of more than € 500,000. The policy particularly does not apply for Bosnia, Azerbaijan, Greece, Romania, the CIS States and South Tyrol.
	Sums insured in vehicle liability insurance:
	For motorcycles € 52,000
	For cars/trucks with a payload of less than 1 ton optionally € 52,000 or € 500,000
	For trucks with a payload of more than 1 ton € 52,000
	The sums insured apply for both bodily injury and property damages.
Third party, fire and theft insurance	Insurance cover is granted for breakage of glass, theft, fire or explosion, direct effects of storm, hail, lightning or flooding on the vehicle, damage by furred game to a moving vehicle.

The following vehicles can be insured within third party, fire and theft insurance: motorcycles up to a replacement value of \in 10,000, cars up to a replacement value of \in 50,000 and trucks up to a replacement value of \in 100,000.

A surcharge of 100% needs to be paid for third party, fire and theft insurance in the following countries: Bosnia, Azerbaijan, Greece, Romania, the CIS States and South Tyrol.



Fully comprehensive insurance	Similar to third party, fire and theft insurance, insurance cover is granted with the following extensions: self-inflicted damages to the insured's own vehicle with the exception of intent and gross negligence, damage from external persons' malice or intent. The following vehicles can be insured within fully comprehensive insurance: cars up to a replacement value of \in 50,000 and trucks up to a replacement value of \in 100,000. A surcharge of 50% needs to be paid for fully comprehensive insurance in the following countries: Bosnia, Azerbaijan, Greece, Romania, the CIS States and South Tyrol.		
Passenger accident insurance	o .	urance for cars or trucks. enger accident insurance:	
	Tariff	AW-KFZ-U1	AW-KFZ-U2
	Disability	€ 20,000	€ 40,000
	Death	€ 10,000	€ 20,000
	Medical costs	€ 1,500	€ 1,500

Benefit exclusions	AIDWORKER-KFZ
Intent and gross negligence	No insurance cover is granted for damages you intentionally caused. We are entitled to reduce our reimbursement according to the severity of your fault: if you enable someone to steal the vehicle or parts of it by acting in a with gross negligence; or if you cause the damage with gross negligence by consuming alcoholic beverages or any other intoxicants (e.g. drugs, medication); or if you fall short of or exceed the mandatory driving times, breaks and rest periods as stipulated in the EC Regulation 561/2006.
Racing events	No insurance cover is granted for damages that happen due to participation in driving events, including test runs, whose purpose is to reach maximum velocity.
Tire damage	No insurance cover is granted for damage to or destruction of tires. Insurance cover is, however, granted if the tires are damaged or destroyed because of an event that, at the same time, has caused other damages to the insured vehicle that are covered by comprehensive insurance.
Earthquakes, events of war, domestic unrest, state measures	No insurance cover is granted for damages directly or indirectly caused by earthquakes, events of war, domestic unrest, state measures.
Damages caused by nuclear energy	No insurance cover is granted for damages caused by nuclear energy.

Premium Vehicle liability insurance		
Vehicle type	Sum insured € 52,000	Sum insured € 500,000
Motorcycles	Premium € 26.65	Not possible
Cars/trucks with a payload of less than 1 ton	Premium € 123.10	Premium € 256.50
Trucks with a payload of more than 1 ton	Premium € 615.50	Not possible
Deductible	No	No
Premium Comprehensive vehicle insuran	ce	

Vehicle type	Partial coverage	Comprehensive insurance incl. partial coverage
Motorcycles up to a replacement value of $€$ 10,000	Premium € 92.30	Not possible
Cars/trucks with a payload of less than 1 ton Up to a replacement value of € 25,000	Premium € 112.85	Premium € 410.35
Cars/trucks with a payload of less than 1 ton Up to a replacement value of € 50.000	Premium € 184.65	Premium € 666.80
Cars/trucks with a payload of less than 1 ton Up to a replacement value of € 75.000	Premium € 277.00	Premium € 1,000.20
Trucks over one ton	Premium € 307.75	Premium € 615.50
Deductible	€ 300.00	€ 500 for comprehensive and € 300 for third party, fire and theft insurance

A surcharge of 100% for third party, fire and theft insurance and 50% for fully comprehensive insurance needs to be paid in the following countries: Bosnia, Azerbaijan, Greece, Romania, the CIS States and South Tyrol

Premium	Passenger Accident Insurance	
AW-KFZ-U1		Annual premium (incl. insurance tax) € 41
AW-KFZ-U2		Annual premium (incl. insurance tax) € 82
Deductible		No



Conditions	
Basic conditions	General Conditions for Vehicle Insurance (AKB 2008 in its version of January 2008) in connection with the Special Conditions for Vehicle Insurance in Project Countries (AW-KFZ) of Generali Versicherung AG

Please note that this information is not conclusive. For the exact benefits and benefit exclusions, please refer to the general conditions of insurance which can be found at www.aidworker.de. This English translation may be used for information purposes only; the German wording prevails in case of litigation.

Please feel free to contact us with any further questions. You can contact us at:

Dr. Walter GmbH

Versicherungsmakler (Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

T +49(0)2247 9194-21 F +49(0)2247 9194-20

Anmeldung zur AIDWORKER-Versicherung für Mitarbeiter und Berater der Diakonie Katastrophenhilfe //				
	RKER Insurance for employees and consultants of	of Diakonie Kat	strophenhilfe	
		••••••		
Feld für besondere Vermerk	e // Space for special notices Ausgebende Organisation /	// Issuing organisat		(wird bei Eingang vergeben) // after application)
Antragsteller // Applica	ant			
Entsende-/Trägerorganisati	on // Sending/Supporting Organization			
Frau // Ms Herr // Mr	Vorname // First name	Nachname // Fa	ly name	
Straße, Hausnummer, ggf. c	/o // Street, street number, if needed c/o	PLZ // Postal cod	Ort // City	
Telefon // Telephone	Fax		E-Mail	
Folgende Person soll v	rersichert werden // The following person shall	be insured		
Frau // Ms Herr // Mr	Vorname // First name	Nachname // Fa	ly name	
Geburtsdatum // Date of birt	h	Heimatland // H	ne country	
Art der Tätigkeit // Type of as	ssignment			
Reise- und Versicheru	ngsdaten // Travel and insurance data			
Reise- und Versicherungsbe Start of travel and travel insur			Aufenthaltsland // Travel	l destination
samte Zeit des Auslandsauf Versicherung ist nur möglic barung abgeschlossen wurd	icherung kann nur vor Ausreise und nur für die ge- enthaltes abgeschlossen werden. Der Abschluss dieser h, wenn mit Ihrer Organisation eine Rahmenverein- ie. Sollte eine Ausnahmeregelung bestehen, tragen Sie für besondere Vermerke auf der Anmeldung ein.	entire duration ganization has	rance can only be purchased prior to th f the stay abroad. You can only purchas oncluded a framework agreement with te in the field for special notes on the re	se this insurance policy if your or- us. In case of an exemption clause,
Ich wähle folgenden V	ersicherungsschutz // I choose the following in	isurance coverd	e	
	Versicherungspaket für Personen die für einen begrenz im Rahmen der Entwicklungszusammenarbeit ins Aus bestehend aus den folgenden Komponenten:		nsurance plan for people traveling abro evelopment cooperation, consisting of	
	Krankenversicherung		Health insurance	
☐ AW24	Auslandskrankenversicherung bis 24 Monate 1,35€ pro Person und Tag		nternational Health Insurance up to 24 E 1.35 per person per day	months
AW-PLUS	Auslandskrankenversicherung mit verbesserten Leistu 5,50€ pro Person und Tag	ngen	nternational Health Insurance with enl E 5.50 per person per day	nanced benefits
	Analan dalman kanta an aldunani akamun			lassas as (siah sasa)
	Auslandskrankentagegeldversicherung Auslandskrankentagegeldversicherung (ab einer Auslan	nds-	nternational daily sickness all nternational daily sickness allowance (, , , , ,
AW-KT	aufenthaltsdauer von 12 Monaten abschließbar) 0,99 € pro Person und Tag		or at least 12 months E 0.99 per person per day	
	Privat- und Berufshaftpflichtversicherung Versicherungsschutz für private und berufliche Tätigke Versicherungssumme für Personen-, Sach- und Vermög beträgt 3.000.000€		Personal and professional liabi nsurance cover for personal and profes The sum insured for bodily injury, prope 3,000,000.	sional activities.
AW-H1	Personen die Tätigkeiten mit normaler Verantwortung (Missionare, Lehrer, Freiwilligentätigkeiten ohne Pflege 0,05 € pro Person und Tag		eople who carry out activities with a n missionaries, teachers, volunteering ex t 0.05 per person per day	
AW-H2	Personen die Tätigkeiten mit besonderer Verantwortun (Techniker, Pflegeberufe, Handwerker usw.) 0,09€ pro Person und Tag	g ausüben	eople who carry out activities with a h technicians, care professions, craftsme E 0.09 per person per day	
AW-H3	Personen die Tätigkeiten mit sehr großer Verantwortur (Bauleiter, Projektleiter, Ärzte usw.) 0,13€ pro Person und Tag	ng ausüben	eople who carry out activities with a v construction managers, project manag E 0.13 per person per day	

	Unfallversicherung	Accident insurance
☐ AW-U18	Unfallversicherung inklusive Tropen- und Infektionserkranku: Tod: 50.000€, Invalidität: 100.000€, Progression: 225%, Vollinvalidität: 225.000€; 0,42€ pro Person und Tag	ngen; Accident insurance incl. tropical and infectious diseases; Death: € 50,000, Disability: € 100,000, Progression: 225%, Total disability: € 225,000; € 0.42 per person per day
	Unfallversicherung inklusive Tropen- und Infektionserkranku: Tod: 100.000€, Invalidität: 200.000€, Progression: 225%, Vollinvalidität: 450.000€; 0,84€ pro Person und Tag	ngen; Accident insurance incl. tropical and infectious diseases; Death: € 100,000, Disability: € 200,000, Progression: 225%, Total disability: € 450,000; € 0.84 per person per day
☐ AW-U25	Unfallversicherung inklusive Tropen- und Infektionserkranku: Tod: 250.000€, Invalidität: 250.000€, Progression: 225%, Vollinvalidität: 562.500€ 1,59€ pro Person und Tag	ngen; Accident insurance incl. tropical and infectious diseases; Death: € 250,000, Disability: € 250,000, Progression: 225%, Total disability: € 562,500 € 1.59 per person per day
	Police and description of the control	Parameter
AW-RG1	Reisegepäckversicherung Versicherungssummer (VS) 2.500 €, Wertsachen 50% der VS, versichert sind Hinreise, Aufenthalt und Rückreise 0,35 € pro Person und Tag	Baggage insurance Sum insured (SI) € 2,500, valuables 50% of the SI, Insured are outward journey, stay and return journey € 0.35 per person per day
	David diaba Haba Warrish arras	Developed officers in surrous
	Bewegliche-Habe-Versicherung	Personal effects insurance
AW-BH	Versicherung der bewegliche Habe während der Hinreise, der z im Einsatzland und der Rückreise entsprechend der separat au füllenden Meldeliste.	
	Zusatzversorgung/Rentenversicherung	Supplemental insurance/Annuity insurance
AW-RV	Private Zusatzversorgung gewünscht. Hiermit beantrage ich eine individuelle Berechnung.	I want to purchase private supplemental insurance. I hereby apply for an individual calculation.
Zahlungsweise // Payr	nent	
Monatliche Zahlung dure	ch SEPA-Lastschriftmandat von folgendem Konto: // Monthly pay	ment by SEPA direct debit mandate to the following account:
Einmalzahlung durch SE	PA-Lastschriftmandat von folgendem Konto: // Single payment ir	one sum by SEPA direct debit mandate to the following account:
IBAN		BIC
Seelscheid, Germany; Gläub Mandatsreferenz: Versicher mittels Lastschrift einzuzie der Dr. Walter GmbH auf me Hinweis: Ich kann innerhalt datum, die Erstattung des b	iger-Identifikationsnummer DE76ZZZ00000887121; Germ ungsnummer), Zahlungen von meinem/unserem Konto hen. Zugleich weise ich das Kreditinstitut an, die von in/unser Konto gezogenen Lastschriften einzulösen. Note:	by authorize Dr. Walter GmbH (Eisenerzstrasse 34, 53819 Neunkirchen-Seelscheid, any; Creditor Identifier DE76ZZZ00000887121; Mandate reference: insurance policy by the collect payments from my/our bank account by direct debit. I also instruct my o pay the direct debits drawn by Dr. Walter GmbH from my/our account. I am entitled to demand the refund of the debited amount within eight weeks from bit date. The terms and conditions agreed with my/our bank shall apply.
Kontoinhaber (Vorname, Na	chname) // Account holder (first name, family name) Unter	schrift des Kontoinhabers // Signature of account holder
	ungsstellung auf das Konto der Dr. Walter GmbH, Postbank Köln nsfer to Dr. Walter GmbH, Postbank Köln, BIC: PBNKDEFF, IBAN: DE	
Wichtiger Hinweis un	d Unterschrift // Important note and signature	
	sschutz nach Maßgabe der beiliegenden Allgemeinen Versicheru overage according to the enclosed general insurance conditions.	ngsbedingungen. //

Ort, Datum // Date, Place

Unterschrift des Antragstellers // Signature of applicant

Please detach form here

Anmeldung zur AIDWORKER-KFZ Versicherung für Zweiräder, PKW und LKW in Projektländern //

Application for AIDWORKER Vehicle Insurance for two-wheeled vehicles, cars and trucks in project countries

Fel	d für besondere Vermerl	ce // Space for special notices	Ausgebende Organisation /	/ Issuing organisation	Versicherungsnummer (wird bei Eingang vergeben) // policy no. (to be indicated after application)
Λ	atus matallau // Assalis				
Ar	tragsteller // Applic	cant			
F4		i // C ii / C ii O			
Ent	sende-/Tragerorganisat	ion // Sending/Supporting Org	anization		
	Frau // Ms Herr // Mr	Vorname // First name		Nachname // Family name	
Str	aße, Hausnummer, ggf.	c/o// Street, street number, if r	needed c/o	PLZ // Postal code	Ort // City
Tel	efon // Telephone		Fax		E-Mail
Da	s KFZ der folgende	n Person soll versicher	t werden // The followin	g person's vehicle is to b	pe insured
			•		
	Frau // Ms Herr // Mr	Vorname // First name		Nachname // Family name	
Gel	ourtsdatum // Date of bir	th	Heimatland // Home country		
Art	der Tätigkeit // Type of a	ssignment			
Fa	hrzeugdaten // Vehi	icle data			
Art	(Kraftrad, PKW/LKW un	ter 1 Tonne Nutzlast, LKW übe	er eine Tonne Nutzlast) // Type	(motorcycle, car/truck with a pay	yload of less than 1 ton, truck with a payload of more than 1 ton)
He	steller // Manufacturer		Typenbezeichnung // Type d	esignation	Kennzeichen // License plate
No	ammaia // Ominimal amina		Detume des Essentele come « //	Data of initial maniatuation	Finantaland // Country of accionment
Ne	upreis // Original price		Datum der Erstzulassung //	Date of initial registration	Einsatzland // Country of assignment
Vei	sicherungsbeginn // Sta	rt of insurance		Versicherungsende // End o	of insurance
	0 0				
Icł	n wähle folgenden V	Versicherungsschutz //	I choose the following in	surance coverage	
	KFZ-Haftpflichtve	rsicherung		Vehicle liability insurar	nce
		e: 52.000€, kein Selbstbeha	lt;	Motorcycles Sum insured € 52,000, no o	deductible;
ш	Beitrag 26,65€ PKW/LKW unter 1 T	onne Nutzlast		Premium € 26.65 Cars/trucks with a paylog	ad of less than 1 ton
П		e: 52.000€, kein Selbstbeha	lt;	Sum insured € 52,000, no o Premium € 123.10	deductible;
	PKW/LKW unter 1 T			Cars/trucks with a paylo	
	Versicherungssumm Beitrag 256,50€	e: 500.000€, kein Selbstbeh	alt;	Sum insured € 500,000, no Premium € 256.50	o deductible;
	LKW über 1 Tonne N	utzlast e: 52.000€, kein Selbstbeha] + ·	Trucks with a payload of Sum insured € 52,000, no	
	Beitrag 615,50€	c. 52.000 c, aciii seiusibella	,	Premium € 615.50	accused to
	W. 66.1 . 6.2			P	
	Kraftfahrtunfallve	ersicherung		Passenger accident ins	urance
	Invalidität: 20.000€, 7	rod: 10.000€, Heilkosten: 1.	500€,		n: € 10,000, Medical costs: € 1.500,
	kein Selbstbehalt; Jahresbeitrag (inkl. V	ersicherungssteuer) 41,00	€	no deductible; Annual premium (incl. Ins	surance tax) € 41.00
	AW-KFZ-U2 Invalidität: 40.000€, 7	Γod: 20.000€, Heilkosten: 1.	500€,	AW-KFZ-U2 Disability: € 40,000, Death	n: € 20,000, Medical costs: € 1,500,
	kein Selbstbehalt;	/ersicherungssteuer) 82,00		no deductible; Annual premium (incl. Ins	
	, / mai. v		=	promoting finel. Inc	

	KFZ-Teilkaskoversicherung	Partial coverage insurance
	Motorräder bis 10.000€ Neuwert Teilkaskoversicherung Selbstbehalt: 300€ Beitrag 92,30€	Motorcycles up to an original price of € 10,000 Partial coverage insurance Deductible: € 300 Premium € 92.30
	PKW/LKW unter 1 Tonne Nutzlast bis 25.000€ Neuwert Teilkaskoversicherung Selbstbehalt: 300€ Beitrag 112,85€	Cars/trucks with a payload of less than 1 ton up to an original price of € 25,000 Partial coverage insurance Deductible: € 300 Premium € 112.85
	PKW/LKW unter 1 Tonne Nutzlast bis 50.000 € Neuwert Teilkaskoversicherung Selbstbehalt: 300 € Beitrag 184,65 €	Cars/trucks with a payload of less than 1 ton up to an original price of € 50,000 Partial coverage insurance Deductible: € 300 Premium € 184.65
	PKW/LKW unter 1 Tonne Nutzlast bis 75.000 € Neuwert Teilkaskoversicherung Selbstbehalt: 300 € Beitrag 277,00 €	Cars/trucks with a payload of less than 1 ton up to an original price of € 75,000 Partial coverage insurance Deductible: € 300 Premium € 277.00
	LKW über 1 Tonne Teilkaskoversicherung Selbstbehalt: 300 € Beitrag 307,75 €	Trucks over 1 ton Partial coverage insurance Deductible: € 300 Premium € 307.75
	KFZ-Vollkaskoversicherung inkl. Teilkaskoversicherung	Fully comprehensive insurance incl. partial coverage insurance
П	PKW/LKW unter 1 Tonne Nutzlast bis 25.000€ Neuwert Vollkaskoversicherung inkl. Teilkaskoversicherung Selbstbehalt: 500€ für Vollkasko- und 300€ für Teilkaskoschäden Beitrag 410,35€	Cars/trucks with a payload of less than 1 ton up to an original price of € 25,000 Fully comprehensive insurance incl. partial coverage insurance Deductible: € 500 for comprehensive and € 300 for partial damage Premium € 410.35
	PKW/LKW unter 1 Tonne Nutzlast bis 50.000€ Neuwert Vollkaskoversicherung inkl. Teilkaskoversicherung Selbstbehalt: 500€ für Vollkasko- und 300€ für Teilkaskoschäden Beitrag 666,80€	Cars/trucks with a payload of less than 1 ton up to an original price of € 50,000 Fully comprehensive insurance incl. partial coverage insurance Deductible: € 500 for comprehensive and € 300 for partial damage Premium € 666.80
	PKW/LKW unter 1 Tonne Nutzlast bis 75.000 € Neuwert Vollkaskoversicherung inkl. Teilkaskoversicherung Selbstbehalt: 500 € für Vollkasko- und 300 € für Teilkaskoschäden Beitrag 1.000,20 €	Cars/trucks with a payload of less than 1 ton up to an original price of € 75,000 Fully comprehensive insurance incl. partial coverage insurance Deductible: € 500 for comprehensive and € 300 for partial damage Premium € 1,000.20
	LKW über 1 Tonne Vollkaskoversicherung inkl. Teilkaskoversicherung Selbstbehalt: 500€ für Vollkasko- und 300€ für Teilkaskoschäden Beitrag 615,50€	Trucks over 1 ton Fully comprehensive insurance incl. partial coverage insurance Deductible: € 500 for comprehensive and € 300 for partial damage Premium € 615.50
Za	hlungsweise // Payment	
	Zahlung des Jahresbeitrages im voraus durch SEPA Lastschriftmandat von folger Payment of the annual premium in advance by SEPA direct debit mandate to the follou	
IBA		BIC
See Ma mi de: Hii da	ermächtige die Dr. Walter GmbH (Eisenerzstraße 34, 53819 Neunkirchenelscheid, Germany; Gläubiger-Identifikationsnummer DE76ZZZ00000887121; ndatsreferenz: Versicherungsnummer) Zahlungen von meinem/unserem Konto ttels Lastschrift einzuziehen. Zugleich weise ich das Kreditinstitut an, die von Dr. Walter GmbH auf mein/unser Konto gezogenen Lastschriften einzulösen. Neweis: Ich kann innerhalb von acht Wochen, beginnend mit dem Belastungsum, die Erstattung des belasteten Betrages verlangen. Es gelten dabei die mit inem/unserem Kreditinstitut vereinbarten Bedingungen.	I hereby authorize Dr. Walter GmbH (Eisenerzstrasse 34, 53819 Neunkirchen-Seelscheid, Germany; Creditor Identifier DE76ZZZ00000887121; Mandate reference: insurance policy number) to collect payments from my/our bank account by direct debit. I also instruct my bank to pay the direct debits drawn by Dr. Walter GmbH from my/our account. Note: I am entitled to demand the refund of the debited amount within eight weeks from the debit date. The terms and conditions agreed with my/our bank shall apply.
Ко	ntoinhaber (Vorname, Nachname) // Account holder (first name, family name)	Unterschrift des Kontoinhabers // Signature of account holder
	Überweisung nach Rechungsstellung auf das Konto der Dr. Walter GmbH, Postbar Invoice to pay by bank transfer to Dr. Walter GmbH, Postbank Köln, BIC: PBNKDEFF, IB	
W	ichtiger Hinweis und Unterschrift // Important note and signature	
	beantrage Versicherungsschutz nach Maßgabe der beiliegenden Allgemeinen Ver ish to purchase insurance coverage according to the enclosed general insurance conditions	

Ort, Datum // Date, Place

Unterschrift des Antragstellers // Signature of applicant

Notice of Claim – Travel Health Insurance					
	Important! Please fill in the form fully and don't forget to hand in your original invoices and prescriptions as well.				
Insurance Number					
modrance rvanioer					
Personal data of the in	nsured				
Family name			First name		
Date of birth (dd, mm, yy)			Phone number		
Email address			Travel destination		
Trip start date			Scheduled end of your trip		
Contact address in your hom	ne country				
Contact address at you	ur destination (if your t	rip hasn't ended yet)			
c/o Name of the host family			Phone number		
Contact address at your dest	ination				
Reimbursement					
Type of document	Amount	Sum		Currency	
Doctor's bill(s)					
Doctor's bili(s)					
Drug bill(s)					
Hospital bill(s)					
Other receipts					
Please enter your bank data if you are the person to receive the reimbursement.					
	Joa are the per	The state of the second			

Account holder (first name, family name)

IBAN

BIC

Information about the course of disease or the accident			
Please hand in (a copy of) the medical report or report of findings.			
Please describe the course of disease or your ailments in your own words; in case of an	accident, please describe wha	t happened.	
What diagnosis was made (by the doctor)?			
When did the disease occur for the first time?			
Have you ever received any treatment for the disease prior to your trip?		Yes	☐ No
If that was the case, please enter the name and address of the respective doctor.			
Which doctor treated you after your return? (name and address)			
Information about other insurance policies			
Please name your health insurance company or private health insurance (name, address	s and membership number).		
Did you file another request for reimbursement with any other body, such as compulsor health insurance, benefits office, etc. (if so, please hand in proof of reimbursement)	y or private	Yes	☐ No
Do you have another travel health insurance policy (e.g. through your credit card, or are	you a member of ADAC,		
Red Cross or any other association providing rescue services in case of an emergency)?		Yes	No No
Please enter the name, address and membership or credit card number.			
Important advice/signature			
The policyholder and the insured person are required to provide true, accurate and com	plete information on the data	requested. The insurance com	pany is released from its
obligation to perform if the policyholder or the insured person intentionally or with gro representation. In case of intentionally incorrect information, this legal consequence al			
insurer. If you act grossly negligent when violating an obligation, we are entitled to redu			
Place and date	Signature of the policyhol	der	
Waiver of physician-patient privilege			
For (insured person)	Insurance Number		
I authorize the insurer to gather information at any time on the following: former and e an accident and ailments occurring prior to the termination of the contract; applied-for	existing or terminated perso	nal insurance. For this purpose	e, the insurer is permitted to
question doctors, dentists, non-medical practitioners, all kinds of hospital wards, insur- privilege and authorize them to provide any necessary information to the insurer.	ance institutions and pension	offices. I hereby release them	from their physician-patient
Date and place	Signature of the insured		

Please detach form here

	Accident questionnaire					
Policy holder			Policy number			
Insured person			11111			
Who suffered the accident?						
Name			Date of birth			
When and where did the acc	ident take place?	Jaconomia				
Date of accident	Time		Place of accident			
How did the accident take pla		s of the event)	Flace of accident			
Was the accident registered l	by the police?					
Was the accident registered I	by the police?	tation	Reference number			
		tation	Reference number			
Yes No		station No	Reference number			
Yes No Type of accident	Police s	_	Reference number			
Type of accident Was it a traffic accident?	Police s Yes while traveling? Yes	□ No	Reference number			
Type of accident Was it a traffic accident? Was it a work accident or an accident	Police s Yes while traveling? Yes place? Yes	□ No □ No	Reference number			
Type of accident Was it a traffic accident? Was it a work accident or an accident. Is there a social accident insurance in	Police s Yes while traveling? Yes place? Yes ployers' liability insuran	□ No □ No	Reference number			
Type of accident Was it a traffic accident? Was it a work accident or an accident. Is there a social accident insurance in	Police s Yes while traveling? Yes place? Yes ployers' liability insuran	No No No No nce association?	Reference number			
Type of accident Was it a traffic accident? Was it a work accident or an accident. Is there a social accident insurance in Are you a member of an emp	Police s Yes while traveling? Yes place? Yes ployers' liability insuran If yes, v	No No No No nce association? which one?				

Who caused the accident?					
Name					
Address					
Does the party responsible for the accident have liability insurance?					
Yes No If yes, with which insurance	company?				
Address					
Insurance certificate number	Reference number				
Are you related or related by marriage to the party responsible for the					
The you related of related by marriage to the party responsible for the	ne accident.				
Yes No					
Have you already made claims for compensation against the party r	esponsible for the accident?				
Yes No					
Has the party responsible for the accident accepted the claims?	☐ Yes ☐ No				
	Yes No				
Have the consequences of the accident been fully treated?					
Yes No					
Are there any outstanding invoices?					
Important information/Signature					
The policyholder and the insured person are obliged to make a true and comprehensive statement. The company is exempt from the requirement to pay, if the policyholder or the insured person acted intentionally or grossly negligent in making incomplete or false statements or fraudulent misrepresentation. In case of false statements that were given intentionally, this legal consequence is also followed if it neither affects the stipulation or the amount of the benefits that are incumbent on the insurer. In case of a violation caused by gross negligence, the insurer is entitled to reduce the benefits in relation to the seriousness of the fault.					
Place, date					
Signature of the policyholder	Signature of the injured party				
Professional secrecy obligation					
for (insured person)	Policy number				
I hereby authorize the insurer to collect information at any time about any former illness, disease, consequence of an accident and infirmity and such that occurred until the end of the contract. The same applies for information about any applied for, current or ended personal insurance. For this purpose, the insurer is allowed to ask physicians, dentists, alternative practitioners, any type of hospital, insurance institution and pension office. I hereby exempt them from their professional secrecy and authorize them to provide the insurer with all necessary information.					

Notice of claim – Liability insurance							
Policy holder			Policy number				
Insured person							
When and where di	When and where did the event of damage take place?						
Date		Time	Place				
Who caused the da	mage?						
Name							
Address							
	the responsible party a	accused of having caused the damage?					
on what grounds is	the responsible party t	recubed of having edubed the damage.					
Who is the injured	party/claimant?						
Name							
Address							
How did the damag	e take place? (please sta	ate details of the event)					
Are there any witne	Are there any witnesses to the event of damage? (name, profession, address)						
Was the incident registered by the police?							
Yes	□ No	Police station	Reference number				
_		ceedings been initiated against you, a family m					
Tave any administr	and mic, criminal pro		one of an employee.				
Yes	No No	If yes, against whom?					
Which measures were taken?							
Did the injured party cause the damage in whole or in part himself/herself?							
Yes	☐ No	If yes, by doing what?					

Is another person al	so responsible?					
Yes	■ No	If yes, who?	Why?			
Is the injured party a member of your family or are you related to the injured party?						
Yes	Yes No If yes, how are your related to each other?					
Does the injured par	ty live in cohabitation	with the responsible party?				
Yes	■ No					
Is there any employ	ment, payment or other	contractual relation between responsible and	d injured party?			
Yes	☐ No	If yes, what was the responsible party's occupation?				
Have any claims for	compensation been ma	de?				
Yes	No	If yes, date				
orally	in writing	Amount in €				
What reasons were given f	or the claims for compensation	1?				
	ny written document (estimate					
Who receives the co	mpensation in case of a	liability for damages?				
Account holder (first name	e, family name)					
IBAN LIBAN			BIC			
Please complete in c	ase of property damage	:				
Which property was dama	ged?					
Type and amount of damag	ge?					
When was the damaged property purchased and what was the purchase price?						
Where is the damaged property?						
Who is the owner/holder o	of the damaged property?					
Is the damaged property covered by insurance? (fire insurance, glass insurance, water damage insurance, comprehensive insurance, etc.)						
In case of bodily inju	ıries:					
Type of injuries?						
Marital status of the injured person?						
Where is the injured person employed?						
Important information/Signature						
The policyholder and the insured person are obliged to make a true and comprehensive statement. The company is exempt from the requirement to pay, if the policyholder or the insured person acted intentionally or grossly negligent in making incomplete or false statements or fraudulent misrepresentation. In case of false statements that were given intentionally, this legal consequence is also followed if it neither affects the stipulation or the amount of the benefits that are incumbent on the insurer. In case of a violation caused by gross negligence, the insurer is entitled to reduce the benefits in relation to the seriousness of the fault.						
Place, date		Signature of the policyho	lder			

Please detach form here

Claim form – Baggage insurance				
Name of the policyholder			Insurance policy number	
Address of the policyholder				
Name of the insured				
Who is to receive compensation in the event	of liability for damages	s?		
Name of the bank account holder				
IBAN			BIC	
Have other persons traveled with you?				
Yes No				
1. Fellow traveler: Name		Address		
Insured with	Insurance policy number	Was this person's baggage also damaged during the journey?	Yes	■ No
2. Fellow traveler: Name		Address		
	I In according to the control of	Was this person's baggage also damaged during the	E v.	E v
Insured with	Insurance policy number	journey?	Yes	No No
3. Fellow traveler: Name		Address Was this person's baggage		
Insured with	Insurance policy number	also damaged during the journey?	Yes	☐ No
When and where did the damage happen?				
Date Time	City/Street			
Where was the affected baggage when the damage happened	ed?			
How did the damage happen? (Please describ	e in detail)			
Were there witnesses?				
Yes No				
Please state the witnesses' names and addresses				

Was the damage recorded by the police?						
Yes	☐ No	Police station		File number		
If baggage was stole	n from a vehicle					
Please hand in: repair invo	ice for the vehicle (copy) and, w	here applicable, the rental car	invoice (original)			
License number	Year of construction	Make of car	Classification	Permanently enclosed car	Car with sunroof	
☐ Convertible	Station wagon	Camper	Caravan	Coach	☐ Motorcycle	
Where was the vehicle at t	he time of damage?	Parking lot	☐ Garage	■ Roadside		
The vehicle war parked the	ere fromuntil	Where were you during tha	at time?			
When did you notice the th	neft?	What kind of damage did the	he vehicle suffer from the thef	t?		
Name and address of the a	ffected car insurance company,	, vehicle owner (where applica	ble), insurance policy number			
In case of baggage d	amaged during a plane	trip				
Please hand in the following confirmation about the def	ng original documents: plane tic inite loss of baggage (if necessa	ckets (also those of your fellow ary, request from airline).	travelers), baggage vouchers,	Property Irregularity Report (F	PIR),	
In case of baggage d	amaged in hotels, board	ling houses or other acc	commodation			
	ng original documents: police re tion pertaining to the reporting		onfirmation or copies of the co	orrespondence with the compa	any	
In which containers/room	s were the damaged items store	ed?				
Were these containers/ rooms broken open?	Yes	■ No	Are there visible signs of the break-in?	Yes	■ No	
Did you make a claim for co	ompensation with the company	providing accommodation?		Yes	☐ No	
If not, why not?						
Pre-existing damage	es					
Have you or your family me	embers had baggage damages i	n the last five years?		Yes	■ No	
Type of damage		Year of damage		Compensation sum		
Name and address of the in	nsurance company					
Other insurance poli	cies					
Is your baggage also insured in any other way, e.g. through a credit card?	Yes	☐ No	Is the baggage of your fellow traveler(s) insured in any other way?	Yes	■ No	
Name and address of the in	nsurance company					
Insurance policy number		Was the damage registered	with that company?	Yes	■ No	
Do you have contents insu	rance?	Yes	No			
Name and address of the in	nsurance company					
Insurance policy number		Have you registered the da	mage with that company?	■ Yes	■ No	

Please detach form here

Please state the total value of	of your baggage?			
Applicant €	Accompanying family n	nembers €	Other fellow travelers	€
Lost or damaged items				
Please hand in the original purchase	receipt and warranty card for all items, in the ev	vent of damage please also han	d in the invoices for repair/cl	eaning/expert opinion.
List of lost or damaged items	s			
Item	Bought from which company?	Purchase price in €	Date of purchase	Purchase receipt attached?
1				Yes No
2				Yes No
3				Yes No
4				Yes No
5				Yes No
6				Yes No
7				Yes No
8				Yes No
9				Yes No
10				Yes No
11				Yes No
12				Yes No
13				Yes No
14				Yes No
15				Yes No
16				Yes No
17				Yes No
18				Yes No
19				Yes No
20				Yes No
Important note/Signature				
to perform if the policyholder or the icase of intentionally incorrect inform	required to provide true, accurate and complete insured intentionally or with gross negligence p nation, this legal consequence also ensues if it n g an obligation, we are entitled to reduce our pay	rovides incomplete or incorrect either affects the assessment n	information or commits frau or the scope of benefits incun	dulent misrepresentation. In

Place, date

Signature of the policyholder

Claim form – Personal effects insu	rance
Name of the policyholder	Insurance policy number
Address of the policyholder	
Name of the insured	
Who is to receive compensation in the event of liabilit	ty for damages?
Name of the bank account holder	
IBAN IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	BIC
When and where did the damage happen?	
Date Time City/Stree	et
The damage happened during	the outward y during the stay during the return
Where were the damaged items at the time of damage?	
How did the damage happen? (Please describe in deta	il)
Were there witnesses?	
Yes No	
Please state the witnesses' names and addresses	
Was the damage recorded by the police?	
Yes, police report is attached	
No, a police report was not possible due to the following reasons (No	ote: a missing police report might lead to reduction or denial of reimbursement.)

	of lost or damaged items						
	Item	Bought from which company?	Purchase price in €	Date of purchase	Purchase receipt attached?		
1					Yes No		
2					Yes No		
3					Yes No		
4					Yes No		
5					Yes No		
6					Yes No		
7					Yes No		
8					Yes No		
9					Yes No		
10					Yes No		
11					Yes No		
12					Yes No		
13					Yes No		
14					Yes No		
15					Yes No		
16					Yes No		
17					Yes No		
18					Yes No		
19					Yes No		
20					Yes No		
21					Yes No		
22					Yes No		
Imr	portant note/Signature						
The to pe	The policyholder and the insured are required to provide true, accurate and complete information on the data requested. The insurance company is released from its obligation to perform if the policyholder or the insured intentionally or with gross negligence provides incomplete or incorrect information or commits fraudulent misrepresentation. In case of intentionally incorrect information, this legal consequence also ensues if it neither affects the assessment nor the scope of benefits incumbent on the insurer. If you act with gross negligence when violating an obligation, we are entitled to reduce our payment proportional to the severity of your fault.						
Place	e, date		Signature of the policyholder				

Please detach form here

Claim Form – Vehicle insurance in project countries

Please read the following advice before you report your damage to us:

- $\bullet \quad \text{If the other party involved has caused the damage, please contact him/her for claims settlement.} \\$
- · In the event of liability loss and already existing liability insurance, you must make use of such liability insurance first.
- All handed in documents need to be in German/translated into German.

Name of the policyholder	:	Insurance policy number
Address of the policyholder		
Name of the insured		
Who is to receive compensation in the event of liability for damages?		
Name of the bank account holder		
IBAN		BIC
When and where did the damage happen?		
Date Time Country	City/Street	
First name and surname of the driver at the time of accident		
Driving license category/Issue date Mileage at the time of last ma	intenance	Mileage at the time of accident
How did the damage happen? (Please describe in detail)		
Please hand in photos of the damaged vehicle together with this claim form	Photos attached	Photos will be handed in later
		-
Were there witnesses?		
Yes No		
Please state the witnesses' names and addresses		

Was the damage recorded by the police?					
Yes, police report is attached					
No, a police report was not possible due to the following	g reasons (Note: a missing poli	ice report might lead to reduct	ion or denial of reimbursemen	:.)	
Other insurance policies					
Is your car insured in any other way, e. g. through insuran	Is your car insured in any other way, e. g. through insurance in the country of assignment? Yes No				
Name and address of the insurance company					
Insurance policy number	Have you registered the da	mage with that company?	Yes	No No	
Other information necessary for vehicle liab	ility losses				
Type of damage	Bodily injury	Property damage	Combined bodily injury	and property damage	
In the event of bodily injury: type of injury					
In the event of property damage: What was damaged?					
Were there other parties involved? Involved party 1: Name and address	No other parties		Other parties (please lis	t below):	
Is this involved party		Other:			
Involved party 2: Name and address		other.			
Is this involved party		Other:			
Involved party 3: Name and address					
Is this involved party Claimant/Injured party		Other:			
Involved party 4: Name and address					
Is this involved party		Othor			
		Other:			
Other information necessary for damages co	overed by partial covera	age and fully comprehe	nsive insurance		
What is the expected/actual damage?					
Please attach an estimate of costs or the repair invoice. In the event of vehicle theft, we additionally need the registration document (Redbook) and all existing keys. It is sufficient, though, if these are handed in 3 months after the theft.					
Important note/Signature					
The policyholder and the insured are required to provide to perform if the policyholder or the insured intentionally case of intentionally incorrect information, this legal cons with gross negligence when violating an obligation, we are	or with gross negligence provi sequence also ensues if it neith	ides incomplete or incorrect in er affects the assessment nor	formation or commits fraudul the scope of benefits incumber	ent misrepresentation. In	
Place, date		Signature of the policyhold	ler		

Claim form for Tropical and infectious diseases					
Insurance policy number					
Supporting Organization					
Name of the supporting organization	Street, number		Postal code, city		
Telephone	Fax		Email		
Insured person					
Name of the insured			Date of birth		
Street, number		Postal code, city			
Telephone	Fax		Email		
Information on tropical and infectious dise	ases				
Please name the disease?					
Date of initial manifestation					
Did you undergo inpatient treatment?	No No	Yes			
Pre-existing conditions					
Which diseases or health problems already existed prior	to the tropical/infectious dise	ase?			
Do you receive pension payments or has your pensions p	process started?	☐ No	Yes, because of:		
Other insurance					
Did or do you have other health insurance policies, include	ling group insurance, with othe	r companies?	■ No	Yes	
If yes, please name insurance company and insurance po	licy number				
Important note/Signature					
The policyholder and the insured are required to provide to perform if the policyholder or the insured intentional case of intentionally incorrect information, this legal country with gross negligence when violating an obligation, we are	ly or with gross negligence pro- nsequence also ensues if it neit	vides incomplete or incorrect in ther affects the assessment nor	formation or commits fraudu the scope of benefits incumbe	lent misrepresentation. In	
Place, date		Signature of the policyhold	ler		
Place, date		Signature of the insured			
Waiver of physician-patient privilege					
For (insured person)		Insurance policy number			
I authorize the insurer to gather information at any time an accident and ailments occurring prior to the termina question doctors, dentists, non-medical practitioners, al privilege and authorize them to provide any necessary is	tion of the contract; applied-for ll kinds of hospital wards, insur	r, existing or terminated person	al insurance. For this purpose	e, the insurer is permitted to	

Place, date

Signature of the insured

Please detach form here

Overseas Health Insurance Reimbursement Claim Form						
AW-						
Policy number	Tariff	AW24	AW-EH	AW-PLUS	AW24-RK	AW24-DR
Information about the policyholder/the inst	ured person					
Host organisation						
Insured person's surname	Forename			Date of birth		
				-		
Insured person's address: Street, house number			Post code	Town		
Telephone number			E-mail			
For the AW24, AW-EH, AW-PLUS and AW24	-DR tariffs		E-man			
I hereby apply for the reimbursement of health costs wh		nd To this an	d Lattach original conje	s of the following:		
Thereby apply for the remibursement of health costs wi	inch i have incurre	eu. 10 tills en	a rattacii originai copie	s of the following.		
Туре	Number		Amount	Currency		
Medical invoice(s)						
medicus invoice(b)						
Medication invoice(s)						
Hospital bill(s)						
Medical aid invoice(s)						
Other receipts						
For the AW24-RK tariff						
I hereby apply for the reimbursement of the remaining of	costs after advance	benefit paid	by statutory insurance.	The statement for t	the statutory healtl	n insurance is attached.
I was treated for:						
Diagnosis	6.13					
Payment Information (Reimbursement to the	e following acc	ount)				
Please pay the reimbursement into the following Eu	iro-account:					
Account holder	l l	1		1		
IBAN LILI LILI LILI LILI LILI LILI LILI LI				BIC		
Please pay the reimbursement into the following in	ternational accour	nt: (bank and	l/or conversion fees may	y incur)		
Name and adress of the Account holder						
Name and address of the Account noider						
Name and adress of the bank institute						
Account currency Account No.		1	Routing No.	ı	SWIFT/BIC	
Release from the duty of confidentiality						
I hereby release doctors who are treating or who have tre						
Dr. Walter GmbH/Central Krankenversicherung AG to col	nect an necessary i	ntormation t	o allow them to investiga	ate their duty to pro	vide benefit. I confi	rm this by signing below
Place, date		1	Signature			

AIDWORKER - Reimbursement Claim Form - 090916

Please send to: Dr. Walter GmbH, Leistungsabteilung (Claims Department), Eisenerzstrasse 34, 53819 Neunkirchen-Seelscheid, Germany

For queries: T +49(0)2247 9194-31, leistung@dr-walter.com

Notes		

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Dr. Walter GmbH

(Insurance Brokers) Eisenerzstrasse 34 53819 Neunkirchen-Seelscheid Germany

> T +49 (0) 22 47 91 94 -0 F +49 (0) 22 47 91 94 -20

> > info@dr-walter.com www.dr-walter.com