

# provisit educare24

## Health insurance for foreign language students, interns and adult education students

### Procedure in the event of a claim

#### In case of illness

visit general practitioner

#### Medical emergency

go to hospital      dial 112

present your Ärzte-Info-Ticket (medical info card)

in case of treatments requiring approval

ask for a medical costs projection and send it to DR-WALTER

outpatient

inpatient

hospital sends admission notification to DR-WALTER

Submit the complete medical bill via the [online form](#).

**Attention:** If the Ärzte-Info-Ticket is not accepted, you must first pay the invoice yourself.

*Tip: Provide your insurance number and bank account details for reimbursement.*

*Tip: Sign waiver of physician-patient privilege directly for faster processing.*

### Dental treatment

visit dentist

present your Ärzte-Info-Ticket (medical info card)

If costs exceed €250, request a medical costs projection for further treatment.

Submit the complete medical bill via the [online form](#).

**Attention:** If the Ärzte-Info-Ticket is not accepted, you must first pay the invoice yourself.

#### Important information:

Pay attention to tariffs!  
For example, the Educare24 M and S tariffs cover a maximum of €500 for the entire insurance period.  
Preventive dental care is included in the XL tariff.

#### Attention:

Professional dental cleaning is never insured.

*Tip: If you have any questions, please do not hesitate to contact us: +49 2247 9194-31*