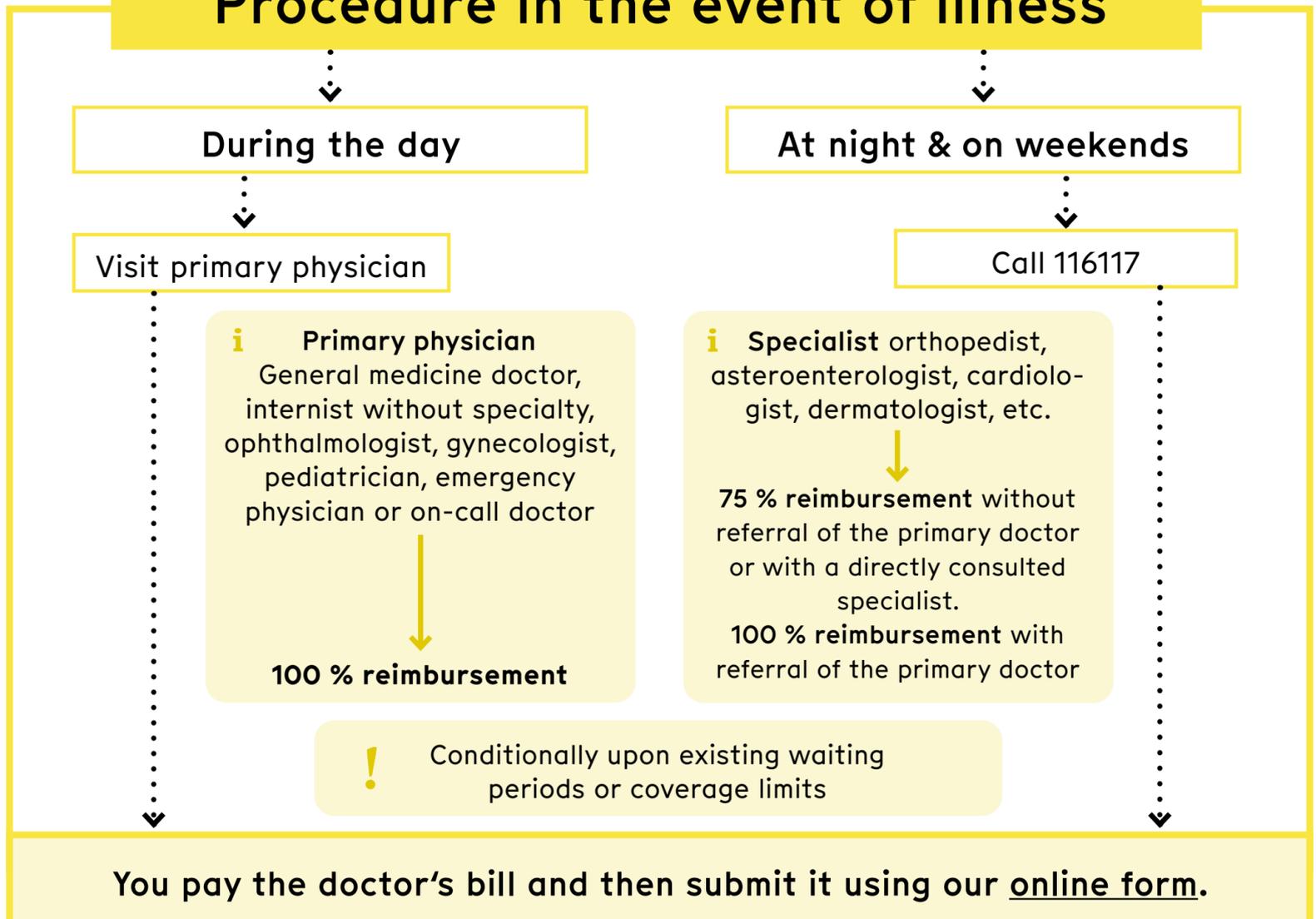# What to do in case of illness?
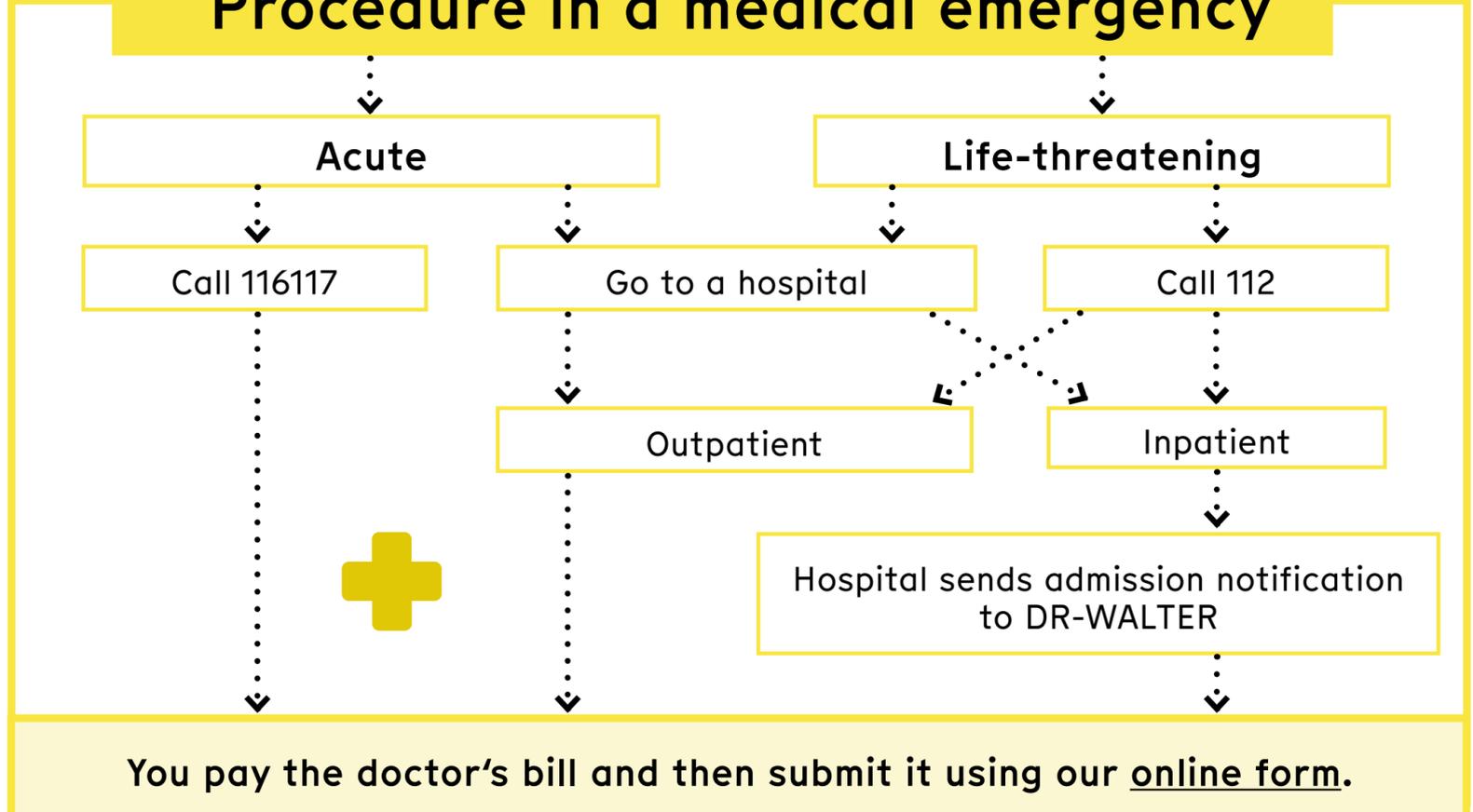
provisit student

Your comprehensive health insurance for visiting scientists in Germany
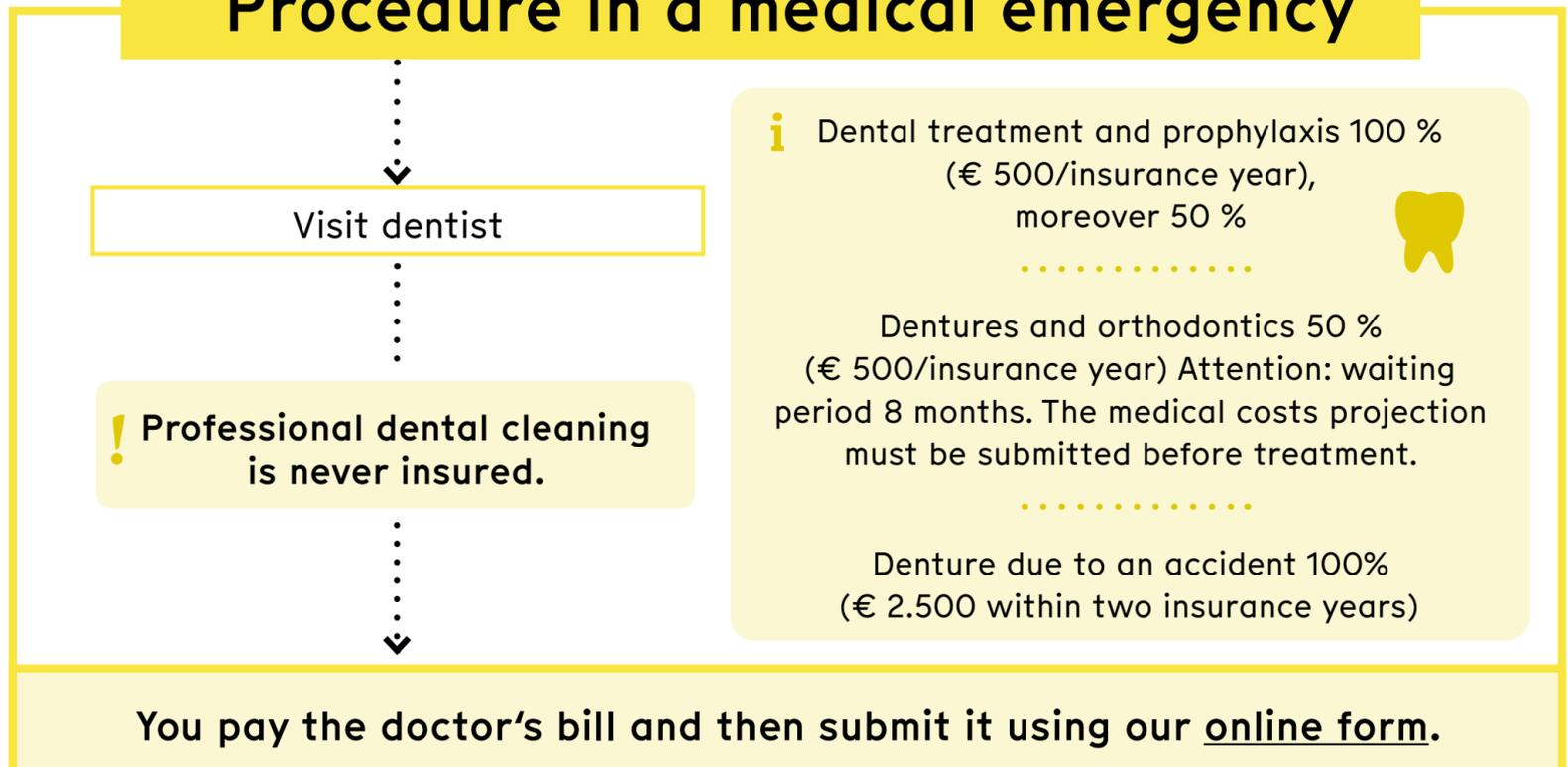
Procedure in the event of illness

During the day

Visit primary physician

> **i** **Primary physician**
> General medicine doctor, internist without specialty, ophthalmologist, gynecologist, pediatrician, emergency physician or on-call doctor
>
> **100 % reimbursement**

At night & on weekends

Call 116117

> **i** **Specialist** orthopedist, asteroenterologist, cardiologist, dermatologist, etc.
>
> **75 % reimbursement** without referral of the primary doctor or with a directly consulted specialist.
> **100 % reimbursement** with referral of the primary doctor

> **!** Conditionally upon existing waiting periods or coverage limits

You pay the doctor's bill and then submit it using our online form.

Procedure in a medical emergency

Acute

Call 116117

Go to a hospital

Life-threatening

Call 112

Outpatient

Inpatient

Hospital sends admission notification to DR-WALTER

You pay the doctor's bill and then submit it using our online form.

Procedure in a medical emergency

Visit dentist

> **!** Professional dental cleaning is never insured.

> **i** Dental treatment and prophylaxis 100 % (€ 500/insurance year), moreover 50 %
>
> Dentures and orthodontics 50 % (€ 500/insurance year) Attention: waiting period 8 months. The medical costs projection must be submitted before treatment.
>
> Denture due to an accident 100% (€ 2.500 within two insurance years)

You pay the doctor's bill and then submit it using our online form.

Note: Always send us the policy number when contacting us.

Status: January 2026